

MEETING NOTES:	Learning Disability Partnership Board
DATE:	11 th June
LOCATION:	Wesley Buildings, Wesley Street ,Redruth

ATTENDANCE

Name	Position	Organisation
Nuala Kiely (NK)	Partnership Boards Officer	Healthwatch Cornwall
Sophie Smith	Data Officer and Minute Taker	Healthwatch Cornwall
Deborah Rees (DR)	Transforming Care Team, Clinical Review Officer	KCCG
Jayne Kirkham (JK)	Councillor	Cornwall Council
Paula Volkner (PV)	Transforming Care Programme Project Manager	KCCG
Sam Edwards (SE)	Nurse consultant, Adult LD Service	CFT
Allison Kirk (AK)	Community Nurse LD Service East	CFT
Jenna Pulley		Cornwall Partners in Policy Making
Christopher Jordan (CJ)	Self-advocate, Parish Councillor	Cornwall People First, Carn Brea Parish Council
Anthony Dunn (AD)	Self -advocate	CHAMPs KCCG self advocate group
Suzanne Leggett (SL)	Manager	Cornwall People First
Amy Claridge (AC)	Commissioner for Day Services, Respite and Shared Lives	Cornwall Council
Derek Hodinott (DeH)	Direct Payments Reviewer	Cornwall Council
Dina Holder (DiH)	DIVAS project	Cornwall Women's Centre
Anne Bowdler (AB)	Primary Care Liaison Nurse for East/North Cornwall	CFT
Hannah Welsh	Primary Care Liaison Nurse	CFT
Catherine Sims	Speech and Language Therapist	CFT
Sharon Hambley (SH)	Speech and Language Therapist	CFT
Penelope Humphrey (PH)	Learning Disability Advisory Group	CPFT
Kay Riley (KR)	DIVA	Cornwall Women's Centre
Nigel Walker	Adviser	Cornwall People First
Laura Truswell	Support Worker	Mencap
Laura Keeper	Self-advocate	CPF
Susie Brown	Community Engagement Worker	Cornwall Women's Centre
Maurice Sturmer	Self-advocate	Cornwall People First
Sandra Ward (SW)	Parent Carer, Director	Parent Carers Cornwall

Lesley Aston	Advocate	Cornwall Advocacy
Anna Passmore	Manager of Patient Experience	CFT

APOLOGIES	
Name	Organisation
Lynda Berry	Parent carer
Paul Row	Self-advocate
Andrew Gray	Self-advocate, Trustee of Cornwall People First
Jane Rees	RCHT
Elizabeth Campling	Cornwall Council
Sue Waring	Cornwall Council
Fliss Hedge	Cornwall People First
Gill Pipkin	Citizens Advice Bureau
Gordon Christie	Cornwall Advocacy
Graeme Jackson	Advance UK (Housing)
Graeme Plunkett	Cornwall Council
Gail Bishop	Cornwall Council
Jane Rees	RCHT
Jo Pyrah	Green Light PBS Ltd. Care and Support in Cornwall
Joanne Marks	Cornwall Council
Jane Nicholas	Cornwall Council
John Groom	KCCG
Jonathan Price	Cornwall Council
Leona Thorpe	Cornwall Council
Linda Byrne	CRCC
Steve Dymond	Self-advocate
Lynda Quee	Cornwall Council
Megan Julian	CPFT
Phil Confue	CPFT
Phil Hoare	Cornwall Fire & Rescue Service
Heather Davison (HD)	In attendance (self-advocate)
Rebecca Arthur	Brandon Trust
Rob Rotchell	Cornwall Councilor
Rod Landman	Association for Real Change
Roxanne Sutherland	Cornwall People First
Richard Sharpe	Cornwall Council
Christine Bateman	Cornwall Advocacy
Sharon Ashby	CPFT
Stuart Cohen	KCCG
Susan Bundy	Brandon Trust
Suzanne Wixey	Cornwall Council
Tasha Milton	Department for Work and Pensions
Tim Francis	KCCG
Jayne Price	CRCC
Chris Elliot	CRCC
Kirsty Luxton	CRCC
Joanne Buscombe	CRCC
Helen Childs	KCCG
Scott Fuller	Isles of Scilly Council
Laura Keeper	Self-advocate, Cornwall People First
Martin de St Aubin	Mencap
Nory Menneer	KCCG

Neil Oats (NO)	CHAMPS
Tina Sandford	Cornwall Council

ACTION LOG

<u>Meeting</u>	<u>Action</u>	<u>ACTIONS CARRIED FORWARD</u>	<u>RESPONSIBLE</u>	<u>STATUS</u>
12/03/20 19	1	NK to get in touch with Neil Carpenter to get his insight into UC issues nationally and consider event around UC	NK	Verbal update (11/06/19) NK There will be a cross-PB event on UC credit in September
12/03/20 19	2	DR to get list of Jobcentre Plus local numbers from Vulnerable Customer Network Meeting and send to NK	DR	
12/03/20 19	3	SM to send NK Steve Matthew's email address to possibly give talk at next LDPB	SM	Completed. There will be a cross-PB event on UC credit in September. Date and venue TBC
12/03/20 19	4	JJM to investigate LP's contact's situation and update board at next meeting with legitimacy of process	JJM	Completed Verbal Update (11/06/19) As people are not coerced in to giving money no crime is committed.
12/03/20 19	5	HE to liaise with Martha Warrener and provide list of advocacy services (statutory requirement) commissioned by CC	HE/MW/NK	Outstanding Advocacy services to be re-commissioned. Update 11/06/19 NK will email MW.
12/03/20 19	6	HE to take comment re. opt out for assessment advocate rather than opt in back to Cornwall Council	HE	Completed
12/03/20 19	7	TS to report back to social worker teams the value of "opt-out" re. advocacy.	TS	Completed
12/03/20 19	8	NO to find out how to access advice on advocacy from the Council without going online	NO/NK	Update (11/06/19) NK will contact MW.
12/03/20 19	9	TS to feed back to teams that forms and leaflets should be sent out with appointments and handed to clients after meetings	TS	Update 11/06/19) TS not present at today's meeting. NK to email TS and verify action completed
12/03/20 19	10	DR to find out the context of MH cases for people with LDs and feed back to NK. NK to liaise with Dr Rohit Shankar	DR/NK	Completed. Statement from Dr Rohit Shankar passed on to SL
12/03/20 19	11	NK to liaise with LK re. transport issues at day services and to send these to AC	NK	Completed. See AC's response below.

12/03/20 19	12	AC to take day service issues to in-house services manager at the Council	AC	Completed.
12/03/20 19	14	NO to send transport success story to NK to send on to AC	NO	Completed.

<u>ACTION FROM THIS MEETING</u>	<u>RESPONSIBLE</u>	<u>COMPLETED</u>
1. NK to contact Kim Mabon at the DWP and see if they can offer someone to answer questions about PIP at a cross-PB event	NK	UC event will take place in late September. Venue and time TBC. TM and NK to organise Awaiting response about whether PIP can be included.
2. SS to add Inclusion Cornwall's contact details to the minutes	SS	Completed. Details in the minutes. Page 6.
3. AC to send out dates, times and venues for events re. recommissioning advocacy to the Board via NK	AC	Completed. Details in the minutes. Page 6
4. AC to take back concerns about fuel allowance and lack of minibuses in Launceston day service centre and Tregarne respite centre, to Cornwall Council transport department.	AC	
5. DeH to provide the Board with updates and an ER copy of the information about DP s when available.	DeH	
6. AC to invite DiH to give their training to commissioners at the Council and link them to colleagues delivering training and development for the social care sector	AC	
7. NK to circulate DiH's email address from Cornwall Women's Centre DIVAS project to the Board	NK	Completed Circulated 1/07/19
8. NK to attach link to web-page with details on numbers of places for supported living in Cornwall.	NK	Completed Circulated 1/07/19 Link in minutes and correction. Page 12
9. NK to put Extra Crisis Support on the next PB agenda and invite relevant speakers.	NK	

Item	What was discussed?	Action
1	<p><u>Matters arising:</u></p> <p>UC and PIP: NK: I've talked to Kim Mabon at the DWP and we'll be organising a cross-PB event on UC, and followed up with Q&A. It will be a half-day event, date is TBC. It will be by the end of July, if not then the end September. (The Board is happy with this plan and proposal for this event). SL asked for a discussion on PIP as they get a lot of questions about that at CPF. NK will talk to Kim Mabon and see if they're able to get someone who's able to answer questions about PIP on the day.</p> <p>AD expressed that he's had trouble finding someone through social services to assist him with PIP applications/advice. AB advised Inclusion Cornwall can help. Their contact details are: 01872 326440 hello@inclusioncornwall.co.uk</p> <p>Advocacy: AC: Cornwall Council are recommissioning advocacy services and are holding events to hear what advocacy services people need. The dates, venues and times are TBC. If you would like to attend you will need to book a space in advance so we can know numbers attending. When more details are known they will be sent out to everyone.</p> <p>Event to talk about adult advocacy services in Cornwall on Tuesday 9 July 2019 at Pool Innovation Centre at 9.30am-1pm If you would like to attend, email contractsadults@cornwall.gov.uk or call 01872 327888. A survey will be sent out in early July. Further info: www.cornwall.gov.uk/advocacyadults.</p> <p>Day Services: AC: We are still finalising plans for engagement over the summer. We want to talk to service users, future service users, staff, carers and family. There will be a dedicated email address, webpage on Cornwall Council's website, and a phonenumber. There will be a survey and workshops. We will be at Blue Light Day engaging with people as well.</p> <p>Travel Update from 12/03/19 Response from Gillian via AC. Minibuses are still at Blantyre, Morley Tamblyn and Lyndhurst, so service users are still supported to take part in activities. Diesel budget is limited. People are encouraged to walk where possible. PH: Minibus at Launceston day service centre hasn't been running, preventing people attending dance classes. SH: The monthly allowance for diesel for day service minibuses is only £16, this includes transporting staff for training. People also aren't able to go to Blue Light Day because of lack of</p>	<ol style="list-style-type: none"> 1. NK to contact Kim Mabon at the DWP and see if they can offer someone to answer questions about PIP at a cross-PB event 2. SS to add Inclusion Cornwall's contact details to the minutes 3. AC to send out dates, times and venues for events re.recommissioning advocacy to the Board via NK 4. AC to take new comments back to Cornwall Council transport department. Including fuel allowance and non-availability of minibuses at day services and respite

	<p>transport. NK asked whether this allowance is flexible. SW: Respite centres, for example, Tregarne are losing buses too.</p>	centres
2	<p><u>Direct Payments Review</u></p> <p>Background: DeH is an independent adviser that was asked to come into Cornwall Council to review direct payments for service users and commissioners. Direct payments are an alternative way of arranging and paying for services compared to the council arranging services .Direct payments provide a budget for the service user so they can buy their own services. In Cornwall there are 1500 people using direct payments. One third of population (who are eligible for support from social services) are using direct payments, compared to e.g. Manchester where it's 3%. In age group 18-64, 50% of (eligible) people in Cornwall use direct payments. Of people 65+ the figure is 16%. The largest proportion of direct payments are spent on employing a personal assistant (£16.5 million). Next biggest area of spend is on agency support (£11 million), some money on respite, (£1 million), and then day services (£1 million).</p> <p>The issues include:</p> <ul style="list-style-type: none"> • Setting budgets which cover needs set out in care and support plan. • Rates that are used to set the budgets, • Aligning adults and children's services to make transitioning easier. • Linking prices of services to the market price. • Some people have too much money in their bank-accounts or on their card ,which may indicate they aren't spending their DP because they have less needs or that they can't find a service to spend it on. • Some people have developed greater needs and need reviewing. <p>CC will be sending out an Easy Read guide to explain to clients their responsibility and the payments' purpose. We will be undertaking reviews of people's budgets, with a view to some reviews becoming less frequent or more frequent depending on the person's needs.</p> <p>Q&A: JP: Two concerns, 1) some people have savings from direct payments not because the payments are too much but because the services they need are not there for them to buy, 2) are you expecting everyone to read and sign a new direct payment agreement? If so, will people have support to do so, more than just ER?</p> <p>DeH: Responses, 1) some people will be in this situation, others will have too much money because they're on an estimated high budget. We want to make the agreement fair for all, 2) We are expecting this. There will be an ER guide to the agreement and an access team ready to answer any questions about it.</p>	

JK: Will the agreements state different amounts of money for each person?

DeH: No, money will be separate to the formal agreements.

DiH: How do you make the decision to go onto direct payments if your care is currently being managed by Cornwall Council?

Maybe information on this should be included when agreements are sent out.

DeH: This is a decision that should be informed by your social worker and care manager. We will be sending out briefs on what direct payments are and how to use them in simple language.

NK: Cornwall Council doesn't have an ER guide on this subject which is why I've circulated other guides, e.g. one by Mencap, here and in previous minutes.

AK: You say you want to make it easier to find good personal assistants, but Cornwall Council-funded services find it hard enough to recruit.

DeH and NK: We know Cornwall has a recruitment problem in general, and will keep this issue in mind during this project.

SH: The Personal Assistant (PA) network is on Facebook, it should be part of the Council

SL: Concerns: 1) PAs should have support as carers, it is difficult and lonely work, 2) ER should be used as a tool and not as an answer to communication with people with learning disabilities, 3) will there be any guarantee that money won't be taken from people who are saving it for an eligible need?, 4) I know some people who have gone for 5-6 years without a review.

DeH: If money is required to meet an assessed need, it won't be taken. Re. review rate, currently 750 ppl (about half who have direct payments) haven't had review in last 12 months. We've started to improve the rate at which reviews are being done and the expectation is that by the end of year we'll have everyone having had review in the last 12 months. We'll then have reviews tailored to how much support the individual needs. So some reviews going forwards will be "light touch".

AC: Our commissioning team is working closely with DeH and we will be looking at reasons why people can't spend their DP.




NK: In one phrase, will you be taking money back from people you assess as having too much.

DH: The answer is it depends. With 1500 people there are going to be different circumstances, so there needs to be a dialogue. The standard is, is the care and support plan met.

Other comments from the Board include that it's good children and adults' services are being considered together. AD pointed

	<p>out that he, as a self-advocate, has not understood the conversation today and the information should be in easy read, conversation without jargon to help them understand. DeH replied they are talking to Healthwatch Cornwall and Disability Cornwall to improve access and he apologises today's conversation wasn't accessible to AD.</p> <p>NK: Note, that in addition to a reform of direct payments, there is also engagement for advocacy services and day services. These processes may affect similar groups. It would be useful if letters about each change were coordinated as too many at once could cause confusion and alarm.</p>	<p>5. DeH to provide updates to the Board and share an ER copy of the information about DP s</p>
<p>3</p>	<p><u>Cornwall Women's Centre</u></p> <p>DiH: The Women's Centre (WC) supports women at risk of (and experiencing) domestic/sexual abuse or exploitation. Women with a LD and/or autism were noted to be at risk but not accessing services. Devon & Cornwall Police were also aware that there was issues supporting these women and recognising those at risk of abuse. Rod Landman of the Association for Real Change(ARC) and 8 peer educators who have LD and/or autism +/-other disabilities developed a programme around domestic abuse and sexual violence. They are the 'DIVAS'. The DIVAS have now trained the Women's Centre, WC advisory group, a pilot group of 60 different police personnel on understanding domestic/sexual abuse and violence from their viewpoint. Sessions have conversations as well as presentations and include what it's like growing up with a LD or autism.</p> <p>KR (DIVAS) - I have a mild LD. If people came up to me and asked me I would tell them I did, but my family didn't understand me.</p> <p>DiH - That's the beginning of the type of conversation that takes place. Feedback from training the DCP police & crime commissioner was excellent and we're very proud of that. Our plan is to continue rolling these trainings out. We are also developing Us Too, a group of women to take training out to women and girls with LD/autism to recognise abuse and how they can seek support. We've just got some more funding and are going to recruit an extra worker and will continue to deliver additional training. I wanted to come here to start a connection with other organisations and see if we can do ongoing work. I'm very interested in looking at employment issues.</p> <p>KR: The group has been very interesting, I've met many people, I would definitely recommend the group to all, please come and join us.</p>	

	<p>SL. There are issues around poor communication between social workers and service users at risk of abuse and requiring support services - does the women's centre have any contact with frontline social services? DiH replied if they felt or heard there were gaps in services they would like to address that. AB asked whether they support men at risk of abuse, DiH replied no as their funding is for women at the centre but they and Roxanne Sutherland from CPF want to see if they can develop a male service. AC invited DiH and the DIVAS to give their training to commissioners at the Council, and offered to link them to colleagues who deliver training and development for the social care sector. SE wanted to add the DIVAS might want to link with liaison nurses. NK to circulate DiH's email address.</p>	<p>6. AC to invite DiH to give their training to commissioners at the Council and link them to colleagues delivering training and development for the social care sector</p> <p>7. NK to circulate DiH's email address from Cornwall Women's Centre DIVAS project to the Board</p>
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<p>4</p>	<p><u>CPF Presentation and Concerns</u></p> <div data-bbox="240 1124 1102 1765" style="border: 2px solid #90EE90; padding: 10px;"> <div style="display: flex; justify-content: space-between; align-items: center;">  <div style="text-align: center;"> <h2>Whorlton Hall</h2> </div>  </div> <p>We have heard about the abuse of people with learning disabilities and autism at Whorlton Hall. We are very sad and angry, but not surprised.... We believe that self advocacy is an important way reducing the chance of people being at risk of abuse.</p> <p>We are asking Cornwall Council to continue to fund self advocacy in Cornwall.</p>  </div> <p>NK reminded the PB that Panorama had filmed under-cover at Whorlton Hall hospital in Durham. Abuse of patients was seen. The hospital has closed and the police are investigating the staff.</p> <p>DR visits patients in out of county hospital placements to ensure they are safe and well cared-for. There were no Cornish residents at Whorlton Hall. Two people from Cornwall are looked after in hospitals run by the same company but DR visits them regularly and there are no concerns at present. They also</p>	
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do unannounced spot checks if they are concerned for a patient's safety as DR has a legal right to enter whenever she arrives. They are trying to get people out of hospital as quickly as possible.

DR was questioned about self-advocacy and how that helps patients, she said each patient she visits has access to advocacy support and she has heard positive things about the support. Support is patient-led, when they want their family/friends there, their views are always taken into account. DR and others are also working hard to prevent people going into hospital and support people to be self-advocates.

The slide features a yellow border and contains the following elements:

- CPF logo** (Cornwall Partnership Forum) on the left.
- Combined Housing and Support Issues** as the main title.
- Cornwall Learning Disability Partnership Board logo** on the right.
- Text: "We are concerned that some people have their accommodation and their support commissioned from the same organisation. We thought that after historic abuse cases, it had been decided they should be commissioned by separate organisations."
- A photograph of a large, multi-story brick house with a white porch.

DR and the TCP cohort are applying for funds from NHS England so that we can make sure patients leaving hospitals get housing which is separate from their support, so if the support team withdraws the patient doesn't lose their home.



Above and Beyond Awards



The trustees awarded the **Above and Beyond Awards** 2018 to **Derek Laity** for his work at Marazion Saturday Gang, and **Phillip Northcott** and **Rosemary Phillips** at St John's Hall, Penzance.

All three have made an outstanding contribution to people with learning disabilities in Cornwall, and we thank them very much.



Supported Living






We don't think there are enough supported living places in Cornwall. Could the LDPB please find out how many places there are in Cornwall?



8. NK to attach link to web-page about supported living detailing the number of spaces in Cornwall.

NK found out there are 770 places. (point of accuracy:170 places) . A link, detailing information on supported living places will be included .

<https://www.cornwall.gov.uk/media/29031561/evidence-base-for-community-based-support-and-housing-framework-2017-25.pdf>

	<div style="border: 2px solid #90EE90; padding: 10px;">  <h2 style="display: inline;">Extra Crisis Support</h2>  <p>We have supported someone with a Learning Disability and mental health issues who has recently been discharged from hospital following pneumonia. He was sent home to an empty flat, told to stay in for two weeks, and with only his usual two hours support a day.</p> <p>His mental health has deteriorated due to the isolation and need for more support while he was recovering.</p> <p>Is there currently a way to access extra support in this situation? We feel there is a need for extra hours available for a crisis.</p>  </div> <p>SE notes there are processes for requesting additional support through social and health commissioners. It's part of the discharge plan to see if the person has adequate care once they go home. SL adds that the point is more that the support services are very rigid in their delivery. NK would like to make this a bigger agenda item at the next meeting.</p>	<p>9. To add to next agenda</p>
<p>5</p>	<p>AOB: SW shared that when people are being assessed for a move from DLA to PIP, they may lose their Blue Badge. SW was told that her daughter didn't have enough points to qualify. SW appealed and was able to reverse the decision.</p>	

NEXT MEETING	10.30am - 12.30pm
DATE	10 th September 2019
LOCATION	Chacewater Village Hall, Church Hill, Chacewater Truro TR4 8PZ