



MEETING NOTES:	Learning Disability Partnership Board
DATE:	10 th September 2019
LOCATION:	Chacewater Village Hall

ATTENDANCE

Name	Position	Organisation
Nuala Kiely	Partnership Boards Officer	Healthwatch Cornwall
Mike Hooper	Partnership Boards Officer & Minute Taker	Healthwatch Cornwall
Allison Kirk	Community Nurse LD Service East	Cornwall Partnership NHS Foundation Trust
Andrew Gray	Self Advocate & Trustee	Cornwall People First
Ben Seamarks	Commissioning Officer	Cornwall Council
Christine Bateman	Chief Executive	Cornwall Advocacy
Chris Jordan	Trustee & Treasurer Parish Councillor	Cornwall People First Carn Brea Parish Council
Deborah Rees	Transforming Care Team, Clinical Review Officer	Kernow Clinical Commissioning Group
Derek Hoddinott	Direct Payment Reviewer	Cornwall Council
Dina Holder	Community Engagement Manager	Women's Centre Cornwall
Ebony Rose Thomas	CHAMPS	Cornwall Council
Elizabeth Campling	CHAMPS supporter	Cornwall Council
Fliss Hedge	Outreach Worker for East and North Cornwall.	Cornwall People First
Jane Rees	Manager LD and Autism RCHT Safeguarding Team	Royal Cornwall Hospital Trust
Jenna Pulley	Representative	Cornwall Partners in Policy
Laura Keeper	Self Advocate	Cornwall People First
Lesley Saunders	Coordinator	Shared Lives South West
Amanda Wilton	Patients Panel Representative	United Hospitals Plymouth
Maurice Shermer	Self Advocate	Cornwall People First
Neil Carpenter	Advocate	Cornwall Advoc

Name	Position	Organisation
Nory Menneer	Clinical Lead and Programme Manager, Learning Disabilities	Kernow Clinical Commissioning Group
Paula Volkner	Transforming Care Programme Project Manager	Kernow Clinical Commissioning Group
Richard Gittens	CHAMPS	Cornwall Council
Roxanne Sutherland	Outreach Worker for Middle and West of Cornwall	Cornwall People First
Samuel Edwards	Nurse consultant, Adult LD Service	Cornwall Partnership NHS Foundation Trust
Sandra Ward)	Carer Representative of PCC	Parent Carer Council (PCC)
Sharon Hambley	Speech and Language Technician East LD Service	Cornwall Partnership NHS Foundation Trust
Suzanne Leggett	Manager	Cornwall People First

APOLOGIES



Name	Position	Organisation
Aisling Khan	Senior Manager - Services to our community	Council of the Isles of Scilly
Amy Claridge	Commissioner for Day Services, Respite and Shared Lives	Cornwall Council
Ania Nicholls	Commissioning Officer	Cornwall Council
Jayne Kirkham	Councillor	Cornwall Council
Jody Wilson	Engagement and Volunteering Manager	Healthwatch Cornwall
John Groom	NHS director for Integrated Care	Kernow Clinical Commissioning Group
Leona Thorpe	Principle Social Worker Disabled Children and Therapy Service	Cornwall Council
Martha Reed	Commissioning Officer	Cornwall Council
Phil Confue	Chief Executive	Cornwall Partnership NHS Foundation Trust
Rob Rotchell	Councillor and Portfolio Holder for Adults	Cornwall Council
Richard Sharpe	Advanced Public Health Practitioner	Cornwall Council
Shelagh Mitchell	Manager CHAMPS	Cornwall Council

Name	Position	Organisation
Suzanne Wixey	Service Director Adult Transformation and Commissioning.	Cornwall Council
Tim Francis	Head of Joint Strategic Commissioning for Adult Mental Health & Learning Disability	Kernow Clinical Commissioning Group

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What we talked about at the meeting.



	<p>Updates</p> <ul style="list-style-type: none"> • CHAMPS said that not many people came to Big Beach Day. We need to find out why. Elizabeth said she didn't think it was all about transport. • Nuala said that there is a survey and focus group about Special Care Dentistry. • Sharon said that the LD advisory group are meeting people from The Spectrum newsletter.
	<ul style="list-style-type: none"> • Nuala is starting a new group for people with a learning disability to talk about health and care. • Sharon is helping. It is on October 24th. • Tell Nuala if you want to go.



- Jane from Royal Cornwall Hospitals NHS Trust said that there will be more nurses for people with a LD when they are in hospital.
- There are beds for carers to stay with you.
- Sam said that Treliske hospital is accredited for Autism. The Board were pleased.











- Nory wants to talk about the services that KCCG provide at the next meeting.
- Not enough people are having a health check and more work needs to be done.















- Ben Seemarks from Cornwall Council came to update us about Day Opportunities.
- The Council want to know what people think about the service
- A survey is open until the middle of October and workshops are being held across Cornwall.



- Derek Hoddinott talked about Direct Payments.
- There will be a survey about the new policy. It is not in Easy Read. We told Derek we want it to be. Workshops and drop-in sessions will be held soon.

<p>cpf Support Service Flexibility </p> <p>The support people receive through providers needs to be flexible.</p> <p>We feel flexibility should be written in to the contract to create person centred support.</p> <p><i>"I want to be listened to and heard, not listened to and ignored all the time".</i></p> 	<ul style="list-style-type: none"> • Ben Seamark said that the contracts should be flexible.
<p>cpf Booking Time off Day Placements </p> <p>We have been supporting a person who can't book time off their day placements for events such as this or other meetings, without having to make the time up. We feel people should be able to book time off in the same way as a normal job.</p> <p>Is this a funding issue?</p> 	<ul style="list-style-type: none"> • Ben said that it was different if 2 weeks' notice was given or less than 2 weeks. • Cornwall People First would like to meet with Ben and report back to the next Board meeting.
<p>cpf Support Staff and Mobile Phone Use </p> <p>Many PA's and support staff we see out in the community are on their phones a lot while with the people they support.</p> <p><i>"I want quality time with my support worker and it feels bad when they're on their phone all the time."</i></p> 	<ul style="list-style-type: none"> • It is not right that support staff are on phones. • Nuala and Nory will write to the providers about this. • Not all providers give emergency numbers, and some do not pick up messages very quickly <p style="text-align: right;">□</p>
<p>cpf Out of Hours Crisis Lines </p> <p>What's the responsibility of support providers to respond to emergencies? We've come across situations where people have needed support out of hours but have no one to call.</p> <p>Who can they call?</p> 	<ul style="list-style-type: none"> • Not all providers give emergency numbers and some did not pick up messages very quickly. • If the problem is about health, call 111. • If it is about care, there is a Council hotline. It is 0300 1234 131.

<p> Day Service Transport Allowance </p> <p>The allowance is now for only a 6 mile radius per day which doesn't allow for person centred activities. People are experiencing a real sense of loss for things they used to be able to do weekly.</p> 	<ul style="list-style-type: none"> Some centres don't always have minibuses and there are rules about fuel and how far they go. This stops people going to activities. It is confusing. Nuala said she will ask Cornwall Council to explain this at the next meeting
<p> Social Media and Day Services </p> <p>Since the new tender there is a strict rule that day services are not allowed Facebook or Instagram pages.</p> <p>One day service is trying to start a social enterprise which could be really successful but they are unable to market it.</p> <p>Is this fair?</p> 	<ul style="list-style-type: none"> Ben Seamarks said that day services were allowed to use social media.
<p> Question for those at the LDPB </p> <p>Does anyone know where facilitates free or reasonable basic first aid courses?</p> 	<ul style="list-style-type: none"> Paula Volkner said she will talk to CPF about courses.
<p> PIP Applications </p> <p>We see a lot of people who have no support with their benefits letters, application process, interview or appeal. There is no clear place to go for help.</p> <p>We'd like to give you some examples.</p> 	<ul style="list-style-type: none"> Neil and Suzanne wanted to talk about benefits. They said they affect people with a LD in many ways. There was not enough time to talk more about benefits. Nuala said that we need to think about what the Board can and cannot do.



At the next meeting

- Sam may talk about STOMP (stopping the overmedication of people with a learning disability, autism or both)
- Nuala wants to talk more about how we can make the LDPB work better.
- We will talk about transport

Next meeting is on 10th December 2019 at 10:30 am at Chacewater Village Hall, Church Hill, Chacewater, Truro TR4 8PZ