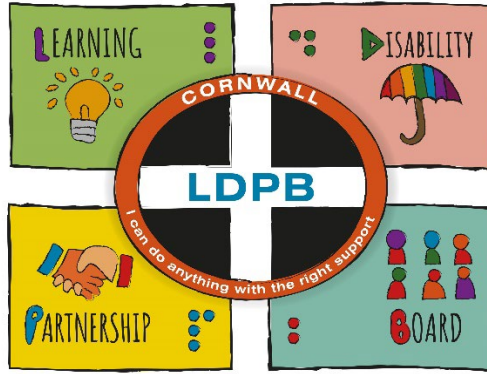


# Learning Disability Partnership Board



(Microsoft Teams link: [Click here to join the meeting](#))

	<p><b>Meeting Date:</b></p> <p>Thursday 25 May 2023</p>
	<p><b>Venue:</b></p> <p>St Erme Community Centre Castle Field Trispen Truro Cornwall TR4 9BD</p>
	<p><b>Welcome and refreshments</b></p> <p>10.00am</p>



**Please sit down**

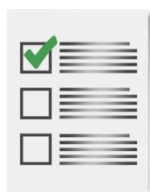
(Meeting time: 10.30am to 12.30pm)



**Welcome, introductions and apologies**

Councillor Jayne Kirkham, Chair

(10:30-10:40)



**Minutes and actions from the last meeting.**

Easy Read version – Page 5

Standard version – Page 14

(10:40-10:45)



**Updates from members**

(10:45-11:10)

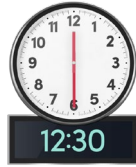


**The Learning Disability Partnership Facilitator project**

Dina Holder, The Women's Centre Cornwall

(11:10-11:25)

	<p><b>Break</b></p> <p>(11:25-11:35)</p>
	<p><b>Update on Developing the Partnership Board</b></p> <p>Sam Clark, Learning Disability England</p> <p>Page 30</p> <p>(11:35-11:50)</p>
	<p><b>Health Update</b></p> <p>Nory Menneer, NHS Kernow</p> <p>(11:50-12:10)</p>
 <p><b>Adult Social Care</b></p>	<p><b>Adult Social Care Update</b></p> <p>Cornwall Council</p> <p>(12:10-12:25)</p>
	<p><b>Any Other Business</b></p> <p>(12:25-12:30)</p>



**End of the meeting**

**Future Meetings:**

It is intended that all meetings are in person and on Microsoft Teams.

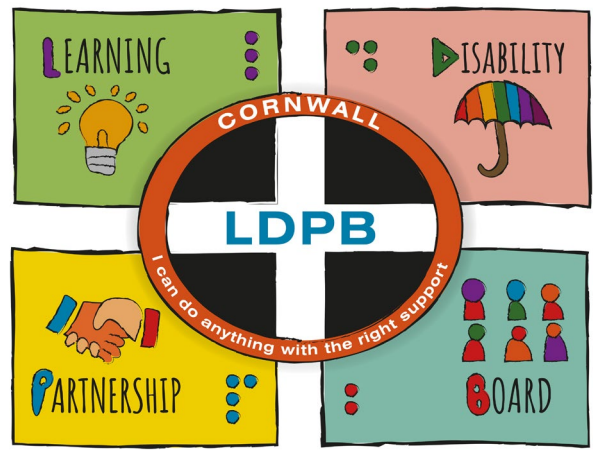
Venues to be confirmed in due course.

Venues will open at 10:00 am for refreshments.

Meetings will begin at 10:30 am online.

Thursday, 7 September 2023

Thursday, 30 November 2023



# Learning Disability Partnership Board Meeting



**23 February 2023**

**at New County Hall, Truro**

# Who was there

Name	About them
Clr Jayne Kirkham	Cornwall Council
Mike Hooper	Healthwatch Cornwall
Alison Short	The Advocacy People
Amanda Wilton	Parent Carer & Patient Council Derriford UHP
Antony Bell-Thorn	Cornwall Council
Asa Lloyd	Mid-Cornwall Hub Day Services
Christopher Burns	Self-advocate
David Burns	Citizen Checkers and Healthwatch Cornwall
Deanne Hill	South Western Ambulance Service
Elaine Bradley	Cornwall Council
Helen Toker-Lester	On behalf of Cornwall Council
Jason Stone	Mid-Cornwall Hub Day Services
Jo Pike	Cornwall Partnership NHS Foundation Trust
Julie Pape	Healthy Cornwall
Karen Gregory	Mid-Cornwall Hub Day Services
Karen Hooper	Cornwall Council
Kath Jarrett	Healthy Cornwall
Kevin Beveridge	Cornwall Council

Name	About them
Laura Keeper	Blantyre Day Services & Cornwall People First
Neil Carpenter	Healthy Cornwall
Paul Owen	Healthy Cornwall
Penni Charteress	The Women's Centre Cornwall
Samantha Clark	Learning Disability England
Sam Maddern	Cornwall Partnership NHS Foundation Trust
Sandra Ward	Parent Carer & Parent Carers Cornwall
Shelagh Mitchell	Healthy Cornwall
Simon Parson	Mid-Cornwall Hub Day Services
Steven Dymond	Healthwatch Cornwall
Stuart Ralphson	Healthy Cornwall
Susie Brown	The Women's Centre Cornwall
Tom Sanderson	Mid-Cornwall Hub Day Services
Trudy Binnie	Jobcentre Plus
Dr Victoria Parnell	Cornwall Partnership NHS Foundation Trust
Wayne Williams	Mid-Cornwall Hub Day Services

# What we talked about



Everybody agreed that the minutes of the last meeting were correct.

## Actions and Updates from members



Christopher Burns met with the **British Transport Police** about making train travel easier.

They would keep in touch so he could help more in the future.



The Annual **LeDeR report** was still not available in easy read.



The **Safer Streets** project was about helping women with learning disabilities to feel safe in Truro.

The Women's Centre want to hear your views about how to make the city feel safer.





**The Advocacy People** want to make community advocacy better.

They want to help people to have skills to speak up.

That is very important as it means those people could join this Board.



Funding was in place for **Blue Light Day**.

It would be held on Wednesday 5<sup>th</sup> July at The Royal Cornwall Showground, Wadebridge.

# Updates from Adult Social Care



The **Direct Payments Policy** has been made easier to understand.

Information on the Council website will also be updated.



The Council want to make sure that everyone can have **Day Opportunities** that suit their needs.

They will work with people that use services to make sure they get it right.

# Updates from Health



**Cornwall Partnership**  
NHS Foundation Trust

The **Specialist Parenting Service** supports parents with a learning disability.

But they have less than 3 full time staff for the whole of Cornwall.

They have a working group to make sure that support is reviewed and improved.



There will be a new Learning Disability Strategy for Cornwall.

This Partnership Board will have a very important role to make sure that work gets done.



The Primary Care Liaison Team are working hard to make sure that everyone has an Annual Health Check.

They are training GP surgeries and making sure the right systems are in place.

# Developing the Partnership Board

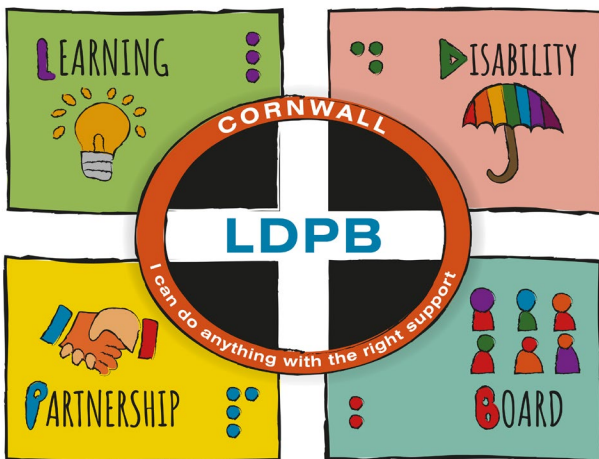


With the help of Sam Clark from **Learning Disability England** we want to make this Partnership Board the best it can be.

Everyone said what they think is needed to do this.

A Leadership Group is making sure that

- The Council and NHS need to listen to us.
- They need to keep to their promises.
- They need to use words that everyone understands.
- We like to meet face to face.
- Everyone has to have a voice.



Sam gave a presentation - [click here](#) to see it.

# Making Good Change Happen

Helen Toker-Lester is working on a plan to make sure that learning disability services are the best they can be.

Two events were held where people talked about important things in life:



- Having a purpose
- Love,
- Money
- Help and support,
- Freedom
- Home

When the plan is ready this Board will make sure that the Council and Health do what they have promised.

Helen gave a presentation - [click here](#) to see it.

## Individual Service Funds



Antony Bell-Thorn needs your help to make Individual Service Funds work for you.

He wants to form a working group with the people that will use them.

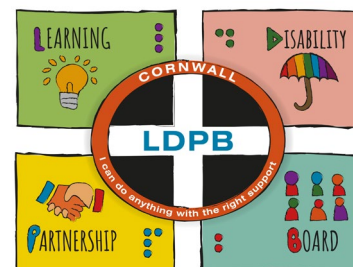
Antony gave a presentation - [click here](#) to see it.

# Any Other Business



People in the meeting agreed that they want future meetings to be held in or near Truro.

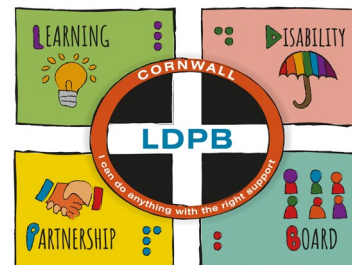
**The next meeting will be held at  
10:30am on 25 May 2023**



<b>MEETING NOTES:</b>	Meeting of the Learning Disability Partnership Board
<b>DATE:</b>	Thursday, 23 February 2023
<b>LOCATION:</b>	New County Hall, Truro and on Microsoft Teams

## ATTENDANCE

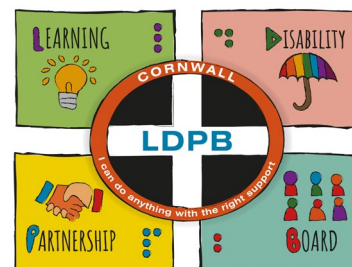
Name	Position	Organisation
Cllr Jayne Kirkham (JK)	Cornwall Councillor and LDPB Chair	Cornwall Council
Mike Hooper (MH)	Partnership Boards Officer	Healthwatch Cornwall
Alison Short (AS)	Advocacy Coordinator	The Advocacy People
Amanda Wilton (AW)	Parent carer of a young adult with profound an multiple LD	Patient Council Derriford UHP
Antony Bell-Thorn (ABT)	Commissioning Manager	Cornwall Council
Asa Lloyd (AL)	Self-advocate	Mid-Cornwall Hub Day Services
Christopher Burns (CB)	Self-advocate	
David Burns (DB)	Self-advocate and Community Promoter	Citizen Checkers and Healthwatch Cornwall
Deanne Hill (DH)	Patient Engagement Manager	South Western Ambulance Service
Elaine Bradley (EB)	Interim Transformation Manager	Cornwall Council
Helen Toker-Lester (HTL)	Making Good Change Happen lead	On behalf of Cornwall Council
Jason Stone (JS)	Self-advocate	Mid-Cornwall Hub Day Services
Jo Pike (JPi)	Screening Liaison Nurse, Primary Care Liaison Team	Cornwall Partnership NHS Foundation Trust
Julie Pape (JPa)	Self-advocate and Champs Team Member	Healthy Cornwall
Karen Gregory (KG)	Service Director	Mid-Cornwall Hub Day Services
Karen Hooper (KH)	Interim Head of Commissioning for Learning Disability, Autism and Mental Health	Cornwall Council
Kath Jarrett (KJ)	Self-advocate and Champs Team Member	Healthy Cornwall
Kevin Beveridge (KB)	Area Director, Adult Social Care	Cornwall Council



Name	Position	Organisation
Laura Keeper (LK)	Self-advocate, service user (BDS) and Trustee (CPF)	Blantyre Day Services & Cornwall People First
Neil Carpenter (NC)	Self-advocate and Champs Team Member	Healthy Cornwall
Paul Owen (PO)	Self-advocate and Champs Team Member	Healthy Cornwall
Penni Charteress (PC)	Mentor Coordinator/Community Engagement Worker	The Women's Centre Cornwall
Samantha Clark (SC)	Chief Executive	Learning Disability England
Sam Maddern (SM)	Primary Care Liaison Nurse and Team Lead for LD services	Cornwall Partnership NHS Foundation Trust
Sandra Ward (SW)	Parent carer of a young adult with profound LD, Director of Parent Carers Cornwall and Chair of Carers Partnership Board	Parent Carers Cornwall
Shelagh Mitchell (SM)	Healthy Cornwall Team Lead & Health Inequalities Champs Team Manager	Healthy Cornwall
Simon Parson (SP)	Self-advocate	Mid-Cornwall Hub Day Services
Steven Dymond (SD)	Self-advocate and Partnership Boards Community Promoter	Healthwatch Cornwall
Stuart Ralphson (SR)	Self-advocate and Champs Team Member	Healthy Cornwall
Susie Brown (SB)	Safer Streets Project	The Women's Centre Cornwall
Tom Sanderson (TS)	Self-advocate	Mid-Cornwall Hub Day Services
Trudy Binnie (TB)	Disability Employer Advisor Leader	Jobcentre Plus
Dr Victoria Parnell (VP)	Clinical Lead, Specialist Parenting Service	Cornwall Partnership NHS Foundation Trust
Wayne Williams (WW)	Self-advocate	Mid-Cornwall Hub Day Services

## APOLOGIES

Name	Position	Organisation
Alison Bulman	Strategic Director, Care and Wellbeing	Cornwall Council
Cllr Andy Virr	Portfolio Holder – Adults and Public Health	Cornwall Council
Christopher Jordan	Self-advocate and Volunteer book keeper (CPF) and Parish Councillor	Cornwall People First

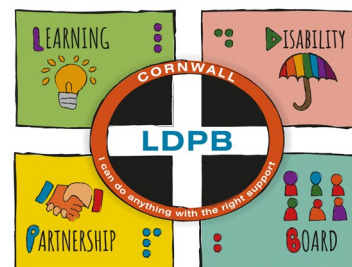


Name	Position	Organisation
Chris Wolstencroft		Fire Service
David Pike	Operational Lead and Head of Service, Specialist Parenting	Cornwall Partnership NHS Foundation Trust
Dina Holder (DHo)	Community Engagement Manager / Divas Facilitator	The Women's Centre Cornwall
Fliss Hedge (FH)	Operational Lead	Cornwall People First
Sgt Flo Linscott	Diverse Communities Team Lead (Cornwall)	Devon and Cornwall Police
Gill Pipkin	Chief Executive Officer	Citizens Advice Cornwall
Julia-Wildfire-Roberts	Director & Project Manager	Healthwatch Cornwall & Pentreath Mental Health
Kay Riley	Diva	The Women's Centre Cornwall
Lynda Berry	Parent Carer of an adult with LD	
Nory Menneer	Clinical Lead and Commissioning Manager for People with LD	NHS Integrated Care Board
Penny Newman	Team Manager Cornwall, the Isles of Scilly, Plymouth and Torbay	The Advocacy People
Paula Volkner	Transforming Care Project Coordinator	NHS Cornwall and Isles of Scilly Integrated Care Board
Sam Edwards	Nurse Consultant, Community Adult Learning Disability Team	Cornwall Partnership NHS Foundation Trust
Tina Sanford	Learning Disability, Autism and Transitions Manager, Adult Social Care	Cornwall Council

## ACTIONS AGREED AT MEETINGS

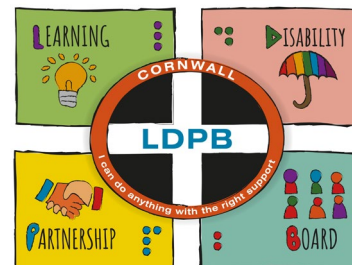
Action	Responsible	Status
Update the Learning Disability Partnership Facilitator Program.	DH	25 May 2023 agenda item.
Update on opening the Safe Places Scheme to neurodiverse individuals.	FL / SM	Ongoing. Verbal update to Feb 2023 meeting.
Update on wider work of CPF to a future meeting.	FH	Ongoing. Deferred from November '22 and February '23 meetings at FH request. To be scheduled.
Updates on Accessibility Advisory Group for RCHT as appropriate.	MH	Ongoing.



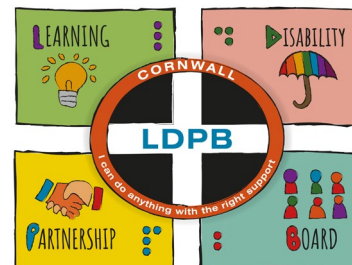


Action	Responsible	Status
Email easy read LeDeR report for circulation	NM	Ongoing. Programme now sits with the Quality Directorate. They have commissioned an external company to convert the report to Easy Read at which point it will be circulated. Still awaiting response from Lisa Nightingale, Head of Clinical Quality.
NM to provide timely updates on the NHS Long Term Plan and associated matters.	NM	Ongoing.

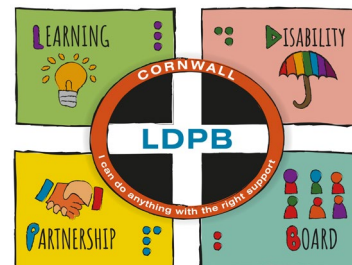
Item	What was discussed	Action
<b>1.</b>	<b>Welcome, introductions and apologies</b>	
	<p>JK welcomed everyone and advised that the meeting was being recorded for minute taking purposes. Permission would be sought from individuals if it was to be shared beyond the meeting.</p> <p>JK ensured that everyone understood the meeting etiquette and how to contribute to the meeting if they had joined online.</p> <p>Apologies received were relayed as detailed above.</p> <p>JK invited everyone present to introduce themselves.</p>	
<b>2.</b>	<b>Minutes of and actions from the meeting held on 3 November 2022</b>	
	<p>MH ran through the actions as detailed within the minutes of the last meeting. Continuing actions are detailed above.</p> <ul style="list-style-type: none"> <li>• Safe Places – At the last meeting, SM had reported that funding had been achieved to join the national scheme, which meant that users would benefit from being able to use the app. Training resources were also available through the national scheme. Unfortunately, SM had to leave the meeting but it was hoped that she could return to provide an update.</li> <li>• Christopher Burns had met with the British Transport Police in December to discuss the accessibility issues that he raised previously. Autism Awareness training was already being rolled</li> </ul>	



	<p>out but there was an intention for continued liaison with CB in order to utilise his knowledge and lived experience.</p> <ul style="list-style-type: none"> <li>• FH had asked that the update on the wider work of Cornwall People First be deferred to a future meeting.</li> <li>• SC would be discussing her role in helping to develop the Board later in the meeting.</li> <li>• MH continued to chased up the Quality Directorate about the Annual LeDeR Report and when an Easy Read version would be available but had so far not received a response. NM had reported that there continued to be issues around accessibility standards but it was expected it would be available soon.</li> </ul> <p>The minutes were confirmed as a true record.</p>	
<p><b>3.</b></p>	<p><b>Updates from members</b></p>	
	<p><b>SB – The Women’s Centre</b></p> <p>Safer Streets was a nationwide, multi-agency project that focussed on certain towns around the UK, including Truro. They wanted to connect with people with learning disabilities to find out how safe women felt when out and about in Truro and their personal experiences.</p> <p>It was hoped to identify safe places around Truro where women could get together, be heard and consider what could be done to make the city safer.</p> <p>SB asked that both groups and individuals get in touch via <a href="mailto:partnershipboards@healthwatchcornwall.co.uk">partnershipboards@healthwatchcornwall.co.uk</a>.</p> <p>JK asked if any safe places were already set up. SB said that the Methodist Chapel and Truro Library were available but there were multiple opportunities for more.</p> <p>WW stressed the importance of the work and the need to listen to the experiences of women.</p> <p>JP gave a first hand account of the bus and train stations in Truro being unpleasant and unsafe for people with dyspraxia. SB</p>	



<p>acknowledged the issues that can occur in those areas and invited JP to contribute to the work.</p> <p>PC updated on other current projects.</p> <p>Funding had been received for a Partnership Facilitator on a 12 month contract. The role would focus on developing more inclusive support around domestic abuse and sexual violence for people with learning disabilities. A detailed work plan would be developed with experts by experience to enhance the services currently offered for people with learning disabilities.</p> <p>It was agreed that an update be received at the next meeting.</p> <p><b>Adult Social Care</b></p> <p>KH provided the following updates.</p> <p>Following engagement with Board members in the autumn, Fiona Plummer, Head of Business Support, Integrated Systems and Performance, had reported that the <b>Direct Payments Policy</b> had been redrafted. It had no fundamental differences but was much smaller and easier to understand. The website would also be updated and simplified.</p> <p>It was vital that people had better choice and control and the Board would be updated at future meetings to ensure that it could be held to account if that wasn't happening.</p> <p>SW was disappointed that no fundamental changes were being made to the Policy as she had expected the feedback received to show that some were necessary. JK asked if the figures in relation to the cost of Personal Assistants had increased given that the Foundation Living Wage had increased since the Policy was first agreed. KH said that there were published rates and there was further work being considered around the way that support planning was done to drive out a Direct payment and the value of the Personal Budget. Recommendations had been made in relation to the Foundation Living Wage. Once signed off there could be a discussion about what the impact of that would be.</p>	<p>25 May agenda item.</p>
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SW continued, stating that many parent carers had found the cost of living horrendous and the very tight, inflexibility of Direct Payments had made it extremely difficult for parent carers to continue to balance respite and obtaining Personal Assistants. It had been hoped that the consultation would lead to the required level of flexibility. KH undertook to feed that back.

Mandy Palmer, Interim Principal Social Worker, had recently met with MH to discuss how best to obtain the views of people with lived experience with regard to Adult Social Care's **Practice Quality Standards**, which was internal guidance for staff. MH had suggested that there was so much current engagement on LD matters that the necessary information should be readily available without having to liaise further. KH said that was the approach that was being taken but if the Board felt that further engagement would be beneficial then it could be undertaken. The consensus in the meeting was that would not be necessary. KH added that easy read guidance would be produced.

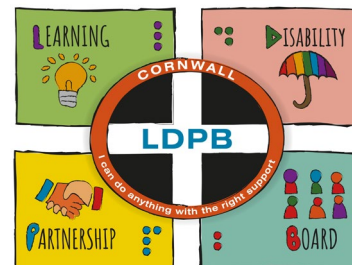
WW expressed the view that always using the correct language could be difficult for Social Workers but most of them were brilliant at what they did and that should be recognised.

**Day Opportunities** were currently in a "discovery stage" focused upon how to get the best out of a day and ensuring that opportunities were really meaningful. The work was at the day gathering stage and co-production work would follow.

WW stressed the importance of day centres being places where everyone could share how they were feeling. TS added that day trips were also very important.

LK gave an example of the Special Olympics style games that were enjoyed at Blantyre.

JK said that many day centres had been closed for some time now and asked how the gap in provision was being filled while the current work was being undertaken. KH said that there was a big opportunity to ensure that what the Council was offering, commissioning and buying was meeting what people really wanted to do. Meeting current gaps was being done on an



individual basis. JK asked who individuals should contact if they were struggling and KH said the Social Work team in their locality via the access number. Their Social Worker would then support them to look at their individual plan.

### **Specialist Parenting Service**

VP reported on the work of the Specialist Parenting Service, Cornwall Partnership NHS Foundation Trust.

There was currently an audit of services to determine if the team was appropriately resourced. At the moment there were only 2.5 staff to cover the whole county.

Last month had seen the submission of Cornwall's multi-agency protocol for working with parents with a learning disability for comment. MH had circulated it to Board members.

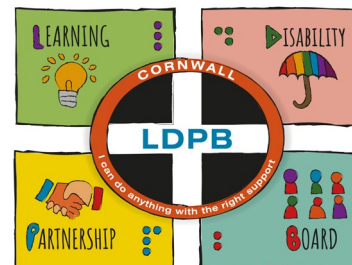
In 2017, prior to Healthwatch Cornwall assuming responsibility for the Partnership Boards, the Learning Disability Partnership Board had requested that the Directors of Adult and Children's Services in Cornwall Council make sure that arrangements for the support of parents with a learning disability were reviewed and improved.

The current working group was the Joint Agency Coordination group for working with parents with a learning disability who met quarterly and was chaired by David Pike, Operational Lead/Head of Service. Involvement on the update had been received from all members, including childrens and adults social care, advocacy, health including midwifery, health visiting, learning disability services and liaison teams.

A service user group was to be set up, including some very enthusiastic parent carers that wanted to be more involved with the work of the service.

A small seed grant had been received from NHS England, which would be used to look at health inequalities in parents with a learning disability

WW said that it was very important for people to share their



knowledge with each other so that they understood how the whole system worked.

JK had been talking to a couple of Social Workers that had suggested that support for new parents with LD was not put into place quickly enough and that in some cases it could lead to their baby being taken into care. VP said that the protocol includes provision for people even at the stage when they were only thinking about becoming parents. 180 midwives were trained five years ago but referrals were currently coming in at the 37/38 week stage of pregnancy. The service wanted to provide early intervention prior to the first scan but the service was very under resourced and there had been a high turnover of staff in recent years. It was also worth noting that the Pre-birth Team had been disbanded, Social Workers often didn't ensure that legislative practices were followed and funding relating to available advocacy services could often turn into battles over who should receive it. AS said that The Advocacy People could be involved in advocacy work governed by law and legislation. She said that she would take the matter back to a team meeting for discussion and offered to meet with VP outside of the meeting.

**The Advocacy People**

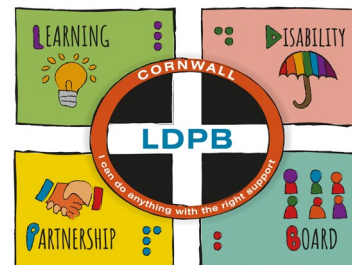
AS had come into post as an Advocacy Coordinator in October.

In Cornwall, The Advocacy People were commissioned by Cornwall Council to provide advocacy services governed by law, such as Independent Care Act advocacy.

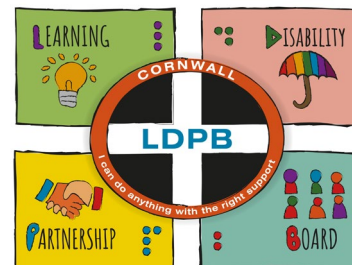
AS's job was about helping to develop community advocacy, such as helping people to have the skills to speak up.

JK asked how people could get in touch with the service. AS said that there were 15 people working across Cornwall. Referrals could be made through a contact centre telephone number and allocations would be made from there.

AS understood that people had previously expressed anger that an organisation based in Hastings was tasked with providing local level advocacy within Cornwall. That, she said, meant that



	<p>knowledge could be shared both in and out of the county and she provided assurance that advocate support would come from people living in Cornwall.</p> <p>AS said that she would like to work with the CHAMPS and Cornwall People First to determine how accessible The Advocacy People website was.</p> <p>MH added that in reference to their work with the Partnership Boards, the service was tasked specifically to support the development of group advocacy opportunities with the aim of helping people to develop self-advocacy skills, linking people with similar lived experience together and influencing local and national health and social care strategies and service provision. That included helping people to have their voices heard and influence decisions at the Partnership Boards.</p> <p><b>Blue Light Day</b></p> <p>Sgt Flo Linscott had reported that funding was in place for Blue Light Day, which would be held on 5<sup>th</sup> July at The Royal Cornwall Showground, Wadebridge.</p> <p><i>He said, 'It was a joint effort from many generous sources, all of which were involved in last year's event. But huge thanks to Fliss Hedge from Cornwall People First and PC Sarah Treeby from my team for coordinating the finances.'</i></p>	
<p><b>4</b></p>	<p><b>Developing the Partnership Board</b></p>	
	<p>At the last meeting, SE, Chief Executive, LD England talked about developing the Partnership Board to be the best it could be. Since then, she and MH had put together a small group of experts with lived experience to lead the way with changes.</p> <p>JP and PO talked through the presentation circulated with the agenda (<a href="#">click here</a>). That included the following:</p>	



*The Partnership Board will*

- 1. Make decisions, do work together and then check how it is going;*
- 2. Influence different services and groups;*
- 3. Be really well known;*
- 4. Be respected;*
- 5. Be able to get things done or at least get feedback.*

*Everyone will work as a team.*

*The meetings and all the work will*

- 1. Be led by what is important to people with learning disabilities and their families;*
- 2. Be easy to understand;*
- 3. Work in ways that anyone can be involved (not only at big meetings);*
- 4. Be really well connected to other groups;*
- 5. Be honest what is happening or is possible.*

The meeting divided into breakout groups consisting of those online and those in the room to consider the “Big Questions”:

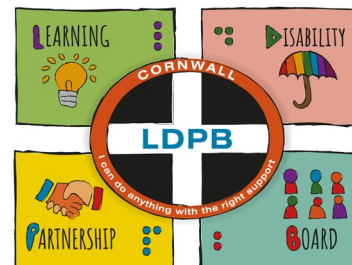
1. What has been good about the Partnership Board so far?
2. How can the Board make a difference?
3. How can the Board be part of the Bigger Picture?

It was agreed that SE and MH liaise to collate the responses and suggestions so that they could be considered by the Leadership Group.

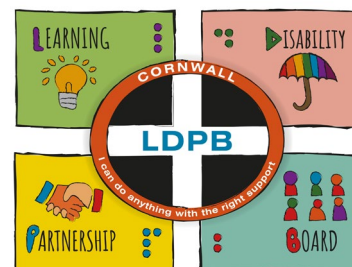
AS said that the review was a brilliant opportunity to have a focus upon digital equality. The Advocacy People could possibly undertake work under that guise. AW said that digital poverty should also be a consideration in any such work.

JK said that there was also a great appetite, particularly from members with lived experience, to continue to ensure that people had the opportunity to meet in person.

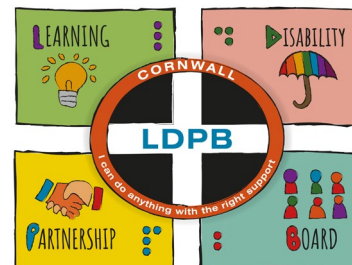




<p><b>5.</b></p>	<p><b>Break</b></p>	
	<p>The Board had a 10 minute comfort break.</p>	
<p><b>6</b></p>	<p><b>Making Good Change Happen</b></p>	
	<p>HTL talked the Board through her presentation, circulated with the agenda (<a href="#">click here</a>), on the current Making Good Change Happen work.</p> <p>The 2022 Peer Review of Adult Social Care had indicated a need to put together a plan to ensure that learning disability services were all pulling in the same direction.</p> <p>Two well attended sessions had been held in February, at which feedback was gathered on past experiences but also focussed upon all aspects of the lives of people in Cornwall – having purpose, love, money, help and support, life, freedom and home. They are the ‘keys to citizenship’.</p> <p>The aim of the work was:</p> <ul style="list-style-type: none"> <li>• Creating clear goals that people agree on;</li> <li>• Checking what is important;</li> <li>• To get some good simple local plans in place for change;</li> <li>• A fresh start;</li> <li>• Action focussed;</li> <li>• Making sure that people do what they said they would do.</li> </ul> <p>The next stage would be to put those plans together, agree upon who takes responsibility for delivery, and agree who oversees their implementation.</p> <p>The intention now was to hold three planning meetings towards the end of March – in Penzance, Truro and Liskeard – to pull the plans together.</p> <p>It was expected that the Learning Disability Partnership Board would be the body that held the responsible bodies to account and ensured that they fulfilled what they set out to do. That meant that</p>	



	<p>senior managers and leads across the Integrated Care System had to be involved and mechanisms were in place to ensure that they heard the views of the Board.</p> <p>HTL added that under the 'Developing the Partnership Board' agenda item, the online breakout group mentioned the importance of political leads and elected Members being involved in discussions, for example around housing, the economy and jobs. They should also be involved in these plans and there would be an opportunity to do that through an upcoming meeting of the Health and Adult Social Care Overview and Scrutiny Committee.</p>	
<p><b>7.</b></p>	<p><b>Health Update and Feedback from the LDA Programme Board</b></p>	
	<p>At the last meeting, Nory Meneer had reported that once a <b>Learning Disability Strategy</b> and action plan was in place, the LDPB would play the key role of monitoring progress and holding providers to account should they not be fulfilling their remit.</p> <p>In Nory's absence, KH gave an update. There was an intention to develop a joint health and social care LD Strategy and the first stage of that would be to utilise the evidence gained through the Making Good Change Happen and the work to develop the Partnership Board. That would ensure that the Strategy is focussed upon what the people want rather than what the Council and NHS think should be delivered.</p> <p>SM had recently been appointed as the <b>Primary Care Liaison Team</b> Lead for people with a learning disability.</p> <p>The Team were working hard to increase uptake of <b>Annual Health Checks</b>. NHS England's current target was 75% but local figures up to December 2022 showed that uptake in Cornwall was only around 55% so work was being undertaken to support GP surgeries across the county but the team consisted of only two members.</p> <p>Training was still being offered on what a learning disability is, as was education on the reasonable adjustments that could be made for an individual undertaking a Health Check.</p> <p>If an individual was on their surgery's Learning Disability Register</p>	



they would have been called for their Annual Health Check. If not, you have the right to call the surgery to request one.

For some people, there was a stigma around going to their GP surgery as it was perceived to be somewhere you go when you are ill. However, it was all about getting to know the surgery and its staff and having an assessment when you're well as that was the best time to identify any issues.

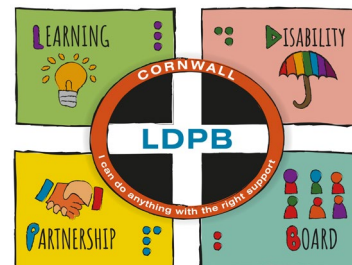
A DNA Pathway had been developed that identified when a person has failed to attend two Health Checks. The Team would make contact with that person to find out why and it often proved to be barriers that were preventing contact, such as a phone system that used a multiple choice system. NC agreed that was a particular problem.

SM said that there were Patient Participation Groups that were looking at such accessibility issues. Lots of easy read templates were available for GP practices to utilise and the team would continue to engage with practices as much as possible.

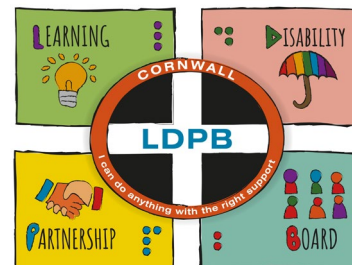
WW emphasised the importance of peer support in helping people to understand the need for health checks and also any information that they received.

SW referred to a suggestion made at a previous meeting by Fliss Hedge of Cornwall People First. She had said that automated GP telephone lines could have an option such as, "If you have a learning disability or autism, please hold and a member of staff will speak with you direct." Through Parent Carers Cornwall, SW had encouraged families to ask their surgery for such an option to be made available.

SW cited an example of a mother being advised by a surgery to undertake intimate health checks on her son. Such action could easily lead to a cared for person to feel that they were being treated inappropriately as it would lack the context of it being carried out by a professional in a medical setting. SM said that the Team would never suggest such an action and undertook to liaise with SW outside of the meeting for more detail.

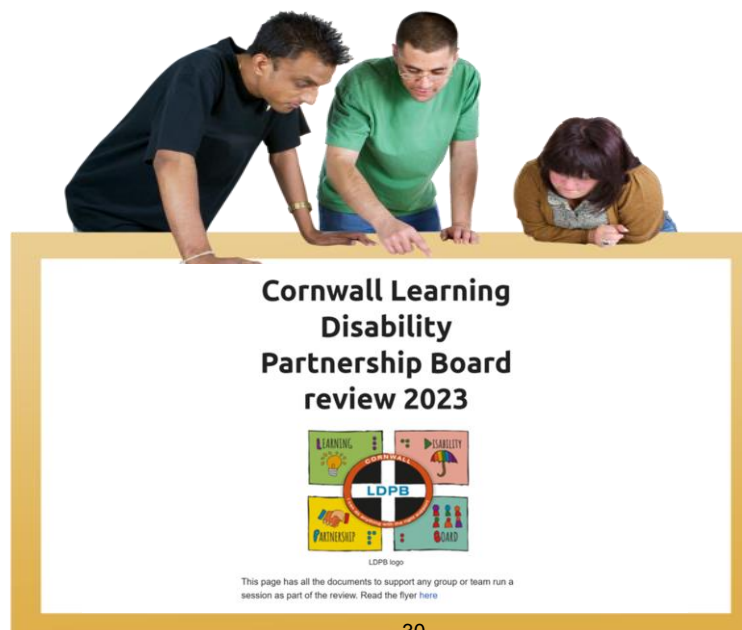


	<p>AW emphasised the need for medical professionals to undertake intimate examinations as part of the Annual Health Check. There was a high prevalence of, for example, cancers being missed due to an individual masking or not being able to detail their pain.</p> <p>SM said that the Team had reviewed its Standard Operating Procedures and had adopted a slightly different stance to that previously taken due to their being only two people to cover 52 GP practices. The main focus currently was uptake of Annual Health Checks and validation of GP registers to make sure that that everyone was on the list they should be on.</p> <p>CB said that he had lived in Cornwall for 30 years but had never had a health check as he perceived them as totally meaningless. To access his GP required a smartphone and the ability to take and send photographs but not everyone has the capacity to do that. It was endangering lives and was not acceptable. The number of people in Cornwall with Support Workers continued to fall so help and assistance was not available either. AS suggested that CB may be able to have an independent health advocate to help him to raise a complaint.</p>	
<p><b>8.</b></p>	<p><b>Individual Service Funds</b></p>	
	<p>ABT, Commissioning Manager, Cornwall Council talked through his presentation as circulated with the agenda (<a href="#">click here</a>).</p> <p>He wanted to set up a working group to help to set up and implement Individual Service Funds. To get it right it was vital that people that could be accessing them were involved. He invited members to put themselves forward to take part. KH undertook to take names and contact details of those in the room that wished to take part.</p> <p>He also asked if members could take a look at the easy read information provided and let him have their views on how accessible it was and what changes could be made to improve it.</p> <p>WW said that good verbal communication was as important as written communication.</p>	



	<p>SW asked why Individual Service Funds offered more flexibility than Direct Payments, with usage of the latter restricted to care only, for example day services or Personal Assistants. KH said that was not her understanding and undertook to take the matter away and liaise with SW outside of the meeting.</p> <p>AS stressed the importance of ensuring that Individual Service Funds were based around person-centred planning. That was how an individual could hold a provider to account. ABT agreed and invited AS to be part of the working group.</p> <p>CB said that the financial situation for some people on benefits was dire and that had resulted in money received being used for purposes other than what it was intended for. How would the Council help to ensure that people had enough to live on? ABT understood the difficulties faced but Individual Service Funds were specifically for the care and support identified as their need and that spend would be monitored. There were many ways of meeting a person’s needs other than through a Personal Assistant. KH suggested that CB would be an excellent addition to the working group if he was willing to participate.</p>	
<p><b>9.</b></p>	<p><b>Any other business</b></p>	
	<p><b>Future Meetings</b></p> <p>MH asked if members still held a preference for meetings to be centrally, specifically in and around Truro. The consensus in the room was that was still the case. DB passed on a message from an ex-attende of the Board, Anthony Dunn, who would prefer Redruth.</p> <p>The next meeting would be held at 10:30am on Thursday, 25 May 2023, venue to be confirmed.</p>	

# Cornwall Learning Disability Partnership Board review 2023



# What this is about



This is feedback for the Partnership Board on the work to get ideas for how the Partnership Board works in the future.

At the Partnership Board on 23<sup>rd</sup> February you agreed the plan for the review

You told us to get on with the review



# The Plan



The big aim is to make sure the Board can make a difference to people with learning disabilities lives by working with people and organisations across Cornwall

We will ask people how they think that can happen

We will share the ideas we have and ask them for their ideas





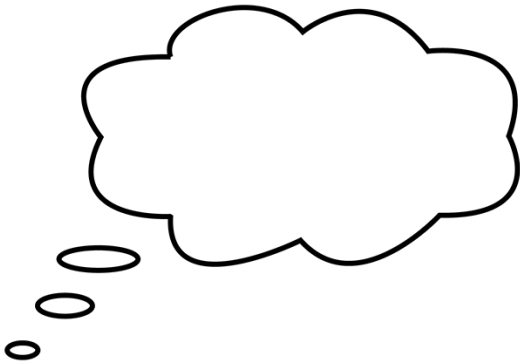
# The leadership group meeting



The group has met twice.

They talked about

- How the Partnership Board review works
- The important things to think about in the review
- What they want the Board to be like in the future



# The leadership group

## Who has been part of the Leadership group meetings

Mid-Cornwall Hub – Karen Gregory, Matthew, Becky and Margaret  
The Champs – Shelagh Mitchell, Julie Pape and Paul Owen

Nory Menneer, Clinical Lead and Commissioning Manager for  
People with LD

Tina Sanford, Learning Disability, Autism and Transitions Manager,  
Adult Social Care, Cornwall Council

Amanda Wilton, parent carer and Derriford Patients Council

Michelle Lobb, parent carer and Director of Parent Carers Cornwall

Alison Short, Advocacy Coordinator, The Advocacy People

Samantha Clark, Chief Executive, LD England

Mike Hooper, Partnership Boards Officer, Healthwatch Cornwall

Robert O Leary, Partnership Boards, Lived Experience Officer

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# The Plan



The Partnership Board agreed the 3 Big Questions for the review

1. What has been good about the Partnership Board so far?
2. How can the Board make a difference in the future?
3. How can the Board be part of the Bigger Picture?

# What has happened so far on the review



Sam from Learning Disability England has set up different ways for people to share ideas for the Partnership Board

1. A pack to help local meetings
2. A survey on line
3. A meeting anyone could join

Healthwatch have shared the information and links



# What has happened so far on the review



## 1. The review pack to help with local meetings

This means any group can talk about the big questions and share their ideas for how the Board makes a difference in the future.

The pack is on line here

<https://www.learningdisabilityengland.org.uk/cornwall-learning-disability-partnership-board-review-2023/>

We know so far 2 local meetings have happened.



# What has happened so far on the review



## 2. The Survey

This is there for anyone who does not want to join a meeting

The survey is on line here

<https://www.surveymonkey.co.uk/r/LDPBCornwall>

So far there are 12 survey replies



# What has happened so far on the review



## 3. An open meeting

There was a meeting on 11<sup>th</sup> May

7 people came

We can run another meeting on line if people want that





# Next steps



People can keep sharing ideas for the future until **12<sup>th</sup> June**



Can you help get more people sharing ideas for how the Partnership Board works in the future?



# Next steps - after we get the feedback



The Leadership group will work with Learning Disability England to check all the ideas and work out what is important to do next.

This small group will write a draft plan for -

- How the Board meetings work and rules for the future
- How the Board is part of the bigger picture and is connected to other people or groups
- How the Board really makes a difference

**The plan is that the Partnership Board starts working differently after September**