healthwatch Cornwall

MEETING NOTES:	**Older Persons Partnership Board**
DATE:	**October 30th, 2018 - 10.00am - 12.00pm**
LOCATION:	**Truro Community Library, Union Place, Truro**

ATTENDANCE

Name	Position	Organisation
Nuala Kiely (NK)	Partnership Boards Officer	Healthwatch Cornwall
Sophie Smith	Data Officer	Healthwatch Cornwall
Ania Kostrzycka (AK)	Commissioning Officer	Prevention Services, Adult Social Care
Nigel Hodson (NH)	Community Connector	Anchor Hanover Group
Esther Way (EW)	Dementia Adviser	Alzheimer's Society
Anne Thomas	CEO	Cornwall Care
Celia Newcombe (CN)	Transform Ageing	Volunteer Cornwall
Colin Wilson (CW)	In place of Karen Sawyer	Cornwall Council
Sophie Moore (SM)	Marketing and Campaigns	Cornwall Council
Colin Blandford	Co-Production and Engagement Officer	Cornwall Council
Richard Buscombe (RB)	Councillor for Padstow and St. Merryn	Cornwall Council
Colin Gameson (CG)	Diversity Officer In place of Kevin Silver	Devon and Cornwall Police

APOLOGIES

Name	Organisation
Bernadette Edwards	NHS Kernow
Julie Jamaa Ben M'Hand	Devon and Cornwall Police
Kate Mitchell	NHS Kernow
Sarah Scoltock	Cornwall Council
Andy Brelsford	Volunteer Cornwall
Angela King	Cornwall Council
Anthony Farnsworth	Cornwall Care
Frazer Underwood	RCHT
John Evers	Healthwatch Cornwall
Karen Sawyer	Cornwall Council
Michael Pascoe	Memory Café

Shirley Harris	RCHT
Vaughan Temby	Disability Cornwall
David Short	North Cornwall 50+ Alliance
Jayne Howard	Healthwatch Cornwall
John and Wendy Dowse	Self-advocates
Margaret Ford	Self-advocate
Sue Swift	Kerrier 50+ Forum
Trevor Bailey	Disability Cornwall
Anna Passmore	Cornwall Partnership Foundation Trust
Teresa Parsons	Alzheimer's Society
David Simpson	Self-advocate
Stuart Cohen	Cornwall Council
Rob Rotchell	Cornwall Council
Kate Schroder-Hockey	RCHT
Kelvin Yates	Cornwall RCC
Kevin Silver	Devon and Cornwall Police
Neil Colquhoun	Citizens Advice Bureau Cornwall
Nigel Clark	Age UK

Item	*What was discussed?*	*Action*
1	Review of actions from previous minutes: 3.1 Anchor Hanover Group awaiting précis from Healthwatch Cornwall (HC). The board first needs to establish its remit and operations before recruiting which will happen by spring. 3.3 NK awaiting response from Rachel Wigglesworth 3.4 Safeguarding adults booklet completed 4.1 Karen Sawyer unavailable to comment today 5.1 Need to establish what the OPPB is and isn't able to do – part of this is having a strong network of community stakeholders which Liz Nichols (LN) (Head of Commissioning, Later Life Services, Cornwall Council) can provide. Still to hear from LN. 5.1 John Evers (JE) (Healthwatch Cornwall Board Member) is still to advise us on which PPGs would be best to approach for OPPB recruitment, this is put on hold until the remit of the board is finalized	1. NK to liaise with John Evers re. list of PPGs to further OPPB recruitment

	Universal Credit: Issues arising across all boards that people were told they would be switched to UC from previous benefits by the end of May/June this year. New claimants are being put on UC but transfers are not complete. CW: As I understand it Cornwall is actually on track for transfer RB: I know one area is on track to have everyone transferred on time but it is patchy, not all places in Cornwall are	2. NK to consider facilitating a cross-PB event looking at Universal Credit and how it affects vulnerable adults
2	Partnership board update: NK - A working group has been established looking at all 4 PBs: how they can be more efficient, membership of each board (aim is to have half the members being service users and carers), their remit. OPPB-specific problem is that we don't have enough service users and 'laypeople'. All boards are also moving towards more co-production and away from being an 'information sharer'. The working group is putting together a terms of reference that will be generic for each board. We would like a core group of people who can commit to each meeting, as well as people who are able to turn up when the topic is related to their expertise. In spring we will hopefully be in a place where we can re-launch the boards and recruit. NK has circulated a survey asking professionals on all 4 boards to detail the level of involvement they want, please do answer. We will also recruiting for a co-chair of each board. Service users and carers will be contacted separately.	3. If you haven't already, please answer NK's survey regarding board involvement: https://www.surveymonkey.co.uk/r/PB_involvement 4. CN to send NK contact details of older people who Volunteer Cornwall would like to be members 5. NK to aim for terms of reference and membership update by next meeting in January
3	Transform Ageing, Volunteer Cornwall: CN – Transform Ageing is a 3-year project using lottery funding. There are 4 main partners, one of which is Volunteer Cornwall, another is UnLtd. Entrepreneurs put forwards projects that meet one of the 6 briefs. The final projects are being announced now and will be released in a few weeks. CN to send on. CN – Project relates to social prescribing. Board can help a lot when it comes to implementing these projects as members have various specialities that will help develop the projects in the community. For example, one project is an artwork projects, if, e.g. Nigel Hodson, could get a group together to test it out it would help development NK – OPPB can endorse certain projects	6. CN to send the final TA projects to NK who will circulate 7. OPPB members all to publicise the TA projects 8. HC or Volunteer Cornwall to possibly invite some TA project managers to OPPB to present idea

	AK – Can we get presentations on the projects to ask questions about the evidence behind them and how they'll be beneficial? NH – Transform Ageing is a good example of co-production as they talked to the elderly first CG – Can we update an information portal to include these projects? AK – We can update ours, the Support in Cornwall site CG – Let us know how we, the diverse communities team, can help SM – We often develop marketing campaigns around social care, I can speak to someone about this and also OPPB recruitment CG – A good place to tap into may be Falmouth University, film-makers and animators there have to complete projects for course credit and have done very good films on social issues in the past	9. AK to put information about TA projects on the Support in Cornwall site 10. SM to speak to team re. marketing campaigns for Transform Ageing and OPPB recruitment
4	Dementia Friends and Safe Places EW – Dementia-friendly places aren't rolled out as a standard, various towns are dementia friends with a dementia action alliance. Work is also going on with Penzance surgery but there aren't guidelines within the NHS stating how to develop this. Penwith is making dementia a priority. CG – Safe Places scheme includes 'People with learning disabilities and vulnerable adults' which to my mind includes people living with dementia. EW – Could team up to deliver dementia friends training at the same time that safe places training is delivered at businesses	11. EW to try and find NHS guidelines on creating a dementia-friendly service 12. EW to email NK name of person in Penwith who is making dementia a priority in the area 13. NK to put EW and CG in touch, and to keep Shelagh Mitchell in the loop
5	ASC Prevention Services: Ania delivered presentation detailing the new prevention services that will be rolled out to prevent people requiring social care services. RB – It must be borne in mind that some older people may not want to respond to surveys or engage with their community online NK – It would be good to know what proportion of the people you heard from are older people. It is also important to reach the right people in the right way, as detailed in our recent report reviewing ASC consultations (NB: NH and CW hadn't heard of Prevention Services) AK – The project is a generic, tailor-made service designed for	14. AK to send ASC Prevention Services engagement report to NK for distribution.

	people with one or multiple issues in order to prevent them from needing social care in the future. We have an engagement report produced that we can send round. NK – We'll follow the prevention services through the approval process AK – It still may change, it's a dynamic document	
6	Zero tolerance to hate crime: CG – Board can support our hate crime awareness campaign, organisations can sign up here: https://www.devon-cornwall.police.uk/sign-the-pledge	15. Organisations to endorse Zero Tolerance to Hate Crime campaign

ACTION LOG:

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ACTION	RESPONSIBLE	COMPLETED
1. NK to chase LN for community network contacts	HC	
2. NK to contact John Evers re. list of PPGs for recruitment after the remit of the board is decided	HC	
3. NK to consider facilitating a cross-PB event looking at Universal Credit	HC	
4. If you haven't already, please answer NK's survey regarding board involvement: 5. https://www.surveymonkey.co.uk/r/PB_involvement	All	
6. CN to send NK contact details of older people who Volunteer Cornwall would like to be members	CN	
7. NK to aim for terms of reference and membership update by next meeting in January	HC	
8. CN to send the final Transform Ageing projects to NK who will circulate	CN	
9. OPPB members all to publicise TA projects	All	
10. HC or Volunteer Cornwall to possibly invite some project managers to OPPB to present idea	HC, CN	
11. AK to put information about projects on the Support in Cornwall site	AK	
12. SM to speak to her team about developing marketing campaigns for Transform Ageing project and also OPPB recruitment	SM	
13. EW to try and find NHS guidelines on creating a dementia-friendly service	EW	
14. EW to email NK name of person in Penwith who is making dementia a priority in the area	EW	
15. NK to put EW and CG in touch, and to keep Shelagh Mitchell in the loop	HC	
16. AK to send engagement report to NK	AK	
17. Organisations to sign up to Zero Tolerance to Hate Crime campaign	All	

NEXT MEETING	**22nd January**
DATE	**10:00am - 12:00pm**
LOCATION	**Truro Community Library**