Area	Potential Risk	Potential Impact	Likelihood of Impact	Consequence	of Impact	Gross Risk	Mitigation	Date Added	Date Checked	Net Risk
Cornwall Council Contracts										
2. People's Experience	system leadership and the	Development of Integrated Care System is uncharted territory and therefore vital HC plays key role in ensuring people's experience is represented at the highest level. This is a complex process over a number of years and with limited resources is challenging to maintain overview. However it is vital that public understand HC's independence, impact and relevance		2			• IHC membership of H&WB, System Board and Community integration board • ②larity in communications and on website of HC role within process • IHC voicing any concerns appropriately and following up • IPromoting HC independence at every opportunity • IPROPERTY OF ASK CORNWALL WILL END	Jan-20	20-Oct-20	3
3. Influencing										
4. Research & Analysis	a. Reduced capacity in research team due to staff absence	Inibility to deliver system expectations regarding public input and analysis	4	3			 engagement and admin team supporting the coding of responses Public health will support analysis with some staff As RM return from maternity leave is likely to be mid February management team are considering solutions to increase capacity 	Jul-20	20-Oct-20	8
5. Key Focus Areas										

6. Organisational Effectiveness	a. Governance Standards	Risk that governance arrangements may not meet the highest standards that are required. Considering board meeting structure to ensure there is a scrutiny session to hold organisation to account and then an informal type information sharing.	1	3	6	 Risk discussed at Jan 20 Board meeting - agenda restructured to prioritise items for approval distinguishing between items for information only. Board meetings arranged over Zoom calls during isolation to ensure continued governance 	Dec-19	Suggest risk removed 20 Oct 2020	2
	d. Covid 19	Shortage of staff and / or volunteers Inability to deliver core contract as lack of patient feedback Disruption to premises move •Infection in team	3	3	9	Implemented Business continuity plan - Staff set up for home working and all events cancelled Refocused priorities in line with HE guidance Staff and volunteer welfare - regular communication and uitlising Microsoft teams for daily contact Staff asked to buddy up and reminded of Health Assured support Website updated daily with advice and information Driving feedback via website and phone Activating campaign to understand effects of isolation on people's health and also how they access health and care services Utilising opportunity to drive conversations and solution generation on Ask Cornwall platform. Pursuing negotiations with potential location at Newham but mindful working from home may continue beyond June Halted plans for office move. Staff survey undertaken Negotiated change of focus with contract managers. Covid survey given extensive feedback on which to base work. Risk assessment for working in the office together with guidance for staff reviewed and updates	Oct-20	Risk downgraded 20 Oct 2020	6

	e. Ask Cornwall Platform	Development of new community platform providing a place for dynamic conversation between public and system in real time. There is potential for this to damage reputation of HC if not managed well •Loss of staff focus on the platform following staff leaving	3	3	9	Detailed project plan and strict governance in place Mitigating actions taken regarding oOutlining behaviours expected oDrafting acceptable use policy oModeration being designe and all staff being trained Recruitment campaign promoting positive nature of platform to support communities AS liasing with EPIC and MO to develop longer term promotional plan	Oct-19	20-Oct-20	6
	f. Business Continuity	Lack of approved business continuity policy relating to fire, flood, IT failure and cyber attack	1	3	3	Praft business continuity approved by Board April	Dec-19	Suggest risk removed 20 Oct 2020	2
7. People Readiness	Staff vacancies	Failure to appoint new CEO could result in lack of team leadership and organisational profile	3	3	9	•Recruitment plan underway with timings aimed at Jan/Feb start date AS flexible in continuing for handover up to March 2021	Oct-20		6