

**Healthwatch Cornwall Steering Group Meeting**

**Kingsley Village, Fraddon**

**Tuesday, January 20, 2015, 10am - 1pm**

**Attendees:**

**Chair:** Jeremy Preedy (JJP)

**Chief Executive:** Debbie Pritchard

**Board Members:** Margaret Abban, John Evers

**Steering Group Members:** June Hackett, Debbie Iles, Penny Newman, Shirley Polmounter, Nicki Sweeney, Geraldine Taylor, Graham Taylor, Jeanette Toy, Sandra Tregidgo, Sandra Ward, Emma Williams, Ellie Wright

**Operational Staff:** James Buist, Charlotte Gamble, Josie Purcell, Eileen Rix, Jody Wilson

**Minutes:** Maisie Parkin

**Programme:**

09.30 - Coffee and Biscuits available

10.00 - Apologies, housekeeping, review of minutes, matters arising

10.10 - Outreach update

10.20 - Discuss reports

- End of Life care
- Personal Budgets

10.40 - Top 5 themes

11.00 - Domiciliary Care discussion

11.20 - Comfort Break

11.35 - Feedback from partners

12.15 - Round the table information session

12.45 - Any Other Business

- Complaints project proposal

13.00 - Light lunch provided

