

MEETING NOTES:	Learning Disability Partnership Board
DATE:	March 14, 2018 - 10.30am - 12.30pm
LOCATION:	Redruth Methodist Church Hall

ATTENDANCE

Name	Position	Organisation
Lesley Aston (LA)	Advocate	Cornwall Advocacy
Christine Bateman (CB)	Advocate	Cornwall Advocacy
Lynda Berry (LB)	Carer	
Stuart Cohen (CH)	Commissioner	Cornwall Council
Chris Deakin (CD)	Concessionary Fares	Cornwall Council
Anthony Dunn (AD)	Champs team member	Cornwall Health and Making Partnerships
Richard Gitting (RG)	Champs team member	Cornwall Health and Making Partnerships
Andrew Gray (AG)	Trustee	Cornwall People First
Sarah Higgins (SHi)	Student Learning disability team	Cornwall Partnership Foundation Trust
Sharon Hambley (SHa)	Learning Disability Advisory Group facilitator	Cornwall Partnership Foundation Trust
Fliss Hedge	Outreach worker	Cornwall People First
Councillor Jordon	Treasurer	Cornwall People First
Laura Keeper	Blantyre attendee	Cornwall People First
Alison Kirk	Learning disability nurse	CPFT
Ben Law (BL)	Champs team member	Cornwall Health and Making Partnerships
Julie Jamaa Ben M'Hand (JM)	Sergeant	Diverse Communities Team, Devon and Cornwall Police
Shelagh Mitchell (SM)	Manager, CHAMPS	Cornwall Health and Making Partnerships
Tracey Mitchell (TM)	Champs team member	Cornwall Health and Making Partnerships
Neil Oats (NO)	Champs team member	Cornwall Health and Making Partnerships
Hilly Reynolds (HR)	P.A and Manager	More Choice
Lesley Saunders (LS)	Co-coordinator	Shared Lives
Richard Sharpe (RS)	Public Health Practitioner	Well-being and Public Health service
Roxanne Sutherland	Outreach Worker	Cornwall People First
Lesley Trenchard (LT)	Champs team member	Cornwall Health and Making Partnerships
David Tyack (DT)	Commissioning Officer	Cornwall Council
Paula Volkner (PV)	Transforming Care Plan Project Manager	NHS Kernow
Katie Wheeler (KW)	Champs team member	Cornwall Health and Making Partnerships
Jody Wilson (JW)	Engagement Manager	Healthwatch Cornwall
Maurice	Forum representative	Cornwall People First
Stuart	Forum representative	Cornwall People First

APOLOGIES

Name	Organisation
Sharon Axby	Cornwall Partnership Foundation Trust
Tracey Chater	United Response
Caroline Finlayson	Cornwall Partnership Foundation Trust
Colin Gameson	Devon and Cornwall Police
Su Hodgson	Mencap
Nory Meneer	Clinical Lead, Learning Disability
Laura Truswell	Mencap
Sue Waring	Adult Social Care

Item	What was discussed?	Action
1	<p>Outstanding things from the last meeting</p> <p>1.1</p> <ul style="list-style-type: none"> Apologies were given to CB who had noted that she and SP had been missed from the attendance list in November 2017 meeting minutes. Notes on the discussion re the need for more Advocacy commissioning in Cornwall was also missing <p>1.2</p> <ul style="list-style-type: none"> Work is still in process re Easy Read documents to aid applying for bus passes. There are still many changes taking place with regard to applications and renewal of applications. The new form is available but there are still no easy read instructions re how to complete this. <p>Ben (CHAMPS) pointed out that online applications were not suitable. Katie (CHAMPS) had been to the library to get a bus pass and they would not take her photo because she was not over 65 years of age. Roxanne pointed out the importance of good communication with regard to the changes that would be/are happening NK explained that the way in which bus passes are processed for those with a disability and for older people are different. Photos and processing is all completed at the library for older people whereas Disability bus passes have to be sent off to another council office.</p> <ul style="list-style-type: none"> Universal Credit - the idea of a partnership presentation is still being pursued - the links to non-easy read documentation has previously been supplied. NK mentioned that it is likely that the roll out for Universal Credit in Cornwall will be May/June 2018 	<p>Chris Deakin to follow up re accessible methods of applying for and renewing bus passes</p> <p>HC will keep this as an agenda item to be discussed in full</p> <p>SC to create an up to date easy to understand presentation to be prepared for a suitable/interested group of members various partnerships</p>

	<ul style="list-style-type: none"> NK explained that Radar keys to access public toilets are obtainable from Disability rights at a price of approximately £4.50. For more information click on this link: Radar keys from disability rights - more information <p>The Cornwall Council website gives details of where there are public toilets and their availability - note not all are free. Disability Rights also prints a book yearly of all RADAR key toilets.</p> <p>Cornwall People First has asked Cornwall Association of Local Councils for more information about availability of Radar keys and accessible toilets and has had no response.</p> <ul style="list-style-type: none"> SC explained that the St Clare housing project in Penzance that provides supported living opens in June and will provide eight places. Application should be via the usual resources within Adult Social Care/Housing. CB pointed out that without support such as Advocacy applications the pathway to these properties would be difficult. SC said that care provider contracts had now gone out, delays due to necessary checks had unfortunately occurred. 	<p>CPF to update when they receive reply</p> <p>SC to provide details of what contracts had been awarded</p>
2	<p>Look at the Learning Disability Partnership Board</p> <p>2.1</p> <ul style="list-style-type: none"> Nuala Kiely, newly appointed Partnership Boards Officer within Healthwatch Cornwall said that since she had started in this new role she had become aware of many comments and concerns about the way the Partnership Boards were currently working. Nuala gave a quick review of her previous work experience that included learning disability partnership work in the London Borough of Haringey. Nuala would like to concentrate of finding out what is working, what requires improvement and what the major challenges are. HC has been allocated an additional contract to specifically study the above and Nuala will be meeting many people and asking many questions over the next few weeks. Nuala will prepare a written report and an event will be arranged where people from all the 	

	<p>relevant partnership boards will meet to discuss and shape/restructure future partnership boards. Ben (CHAMPS) thought this a good idea so that things such as ‘speaking/not speaking’ rules could be incorporated as used within the CHAMPS team. Anthony was in favor of retaining the idea of the inclusion of people with LD. This was acknowledged by NK</p>	
<p>3</p>	<p>What does the local population need?</p> <p>3.1</p> <ul style="list-style-type: none"> • Richard Sharpe from Public Health, Cornwall Council gave a presentation (attached) based around the Joint Strategic Needs Assessment which has just been completed for Cornwall. • RS highlighted the fact that if people do not normally access their GP or social services then information about them will be missing from the statistics that help the planning of services. He is in discussions with Nory Menneer about why people are not getting the Health Checks that they are entitled to receive. There was discussion about this: <ul style="list-style-type: none"> ○ uptake varied in different locations within Cornwall ○ people in transition from child to adult services are not made aware of what they are entitled to ○ liaison nurses ,due to work load, are not as able to promote the checks as previously ○ Access to surgeries can be difficult especially in rural areas with poor bus services. Other people had difficulty accessing transport due to bus passes problems, etc. ○ The loss of ‘Get a Plan’ services had lessened the amount of education given to people about their rights - social workers are now expected to do this work along with everything else and in general the smaller number of voluntary organisations in Cornwall due to reduced budgets had reduced support. • The JSNA had within it, 23 recommendations and RS will work with CHAMPS to reproduce these in Easy Read Format. Main questions that had arisen were: <ul style="list-style-type: none"> ○ Who is/who is not going for Health Checks and are they receiving flu jabs? ○ Who is/who is not going to dental checks and treatment? ○ What supportive training is provided for GPs to help them assess and care for people with LD and Autism? • RS has arranged for a meeting with the Kernow Clinical Commissioning Group service heads for children, adults and families 	

- LB felt that the Carer's Partnership should hear what RS had spoken about as they would have a lot of information that would help the research to facilitate resolution of the problems stated and NK said that the LDPB would input to this also.
- Ben said that he felt more carers should attend LDPB meetings.

3.2 Cornwall Council Charging Policy and Choice and Top up Policy consultations

3.2.1 The meeting discussed that some members of the meeting had been unaware of this policy consultation. They did not know that this was going on apart from the notification via Stuart Cohen and HC and that they were not involved at the right level in the whole consultation process. The date for the end of the consultation had because of protest to date been extended from March 12 to March 15, 2018,

- NK explained to the self-advocates attending that the council wanted to make changes with regard to charges for care and respite.
- NK said that as a board with the time available, we could not discuss the detail but we could discuss a statement to Cornwall Council regarding how this happened.
- NK requested that all organisations/individuals input their own statements with regard to the above ASAP.
 - Letters had been received on March 9 by service users - these were not in accessible format and difficult to understand for carers. RS pointed out that even as Easy Read format information can often be difficult for people with LD to process so in this type of circumstance additional time is required.
 - Council employees were not available on the telephone line advertised as the help desk.
 - Date of letter was March 5, 2018 but consultation started in January
 - The leaflet mentioned in the letter had not been included
 - The list of recipients was extremely random so many people were still unaware of the policy change proposals
 - There is no Easy Read format for the information
- JW said that the consultation gave no summary of the impact of the proposed changes - three consultations written in different ways by three different people
- RS said that Cornwall People First was commissioned to work with Cornwall Council on consultations that

	<p>involved people with Learning Disability but they had not been approached.</p> <ul style="list-style-type: none"> • SM said that other professionals within Cornwall Council were unaware of this consultation or its implications. • NK would prepare a statement about the consultation process to go to Cornwall Council including the above and <ul style="list-style-type: none"> ○ what the board was not happy with ○ what the board would like to happen (This being aside from what the board members do not like about the policies) <p>Comments on this would be required by 14.45 to enable HC to send to council before the deadline of 17.00 on March 15.</p>	
4	<p><u>Presentation by Cornwall People First</u> (see attached) items not covered previously in minutes</p> <ul style="list-style-type: none"> • Roll out of universal credit has started in North Cornwall See previous comment by NK1:2 • Information re prostate cancer diagnosis and treatment in Easy Read format - Now available on Prostate cancer website to be details to be provided by SH or HC • JW will send information about Cornwall Neighborhoods for change to Cornwall People First • Julie BMH asked if any housing organisations are worse than others are. • Cornwall People First have not had the staffing capacity to distribute information re the availability of forums to attend - this will now be addressed • Cost of education courses - NK said that if a person receives disabled living allowance/PIP this is not a means tested benefit and therefore will not result in an automatic concessionary rate being awarded. ESA is means tested and may allow a student to access concessionary rates in Council Adult Education courses - it is always best to check with other organisations that might be running similar courses. 	<p>SH/HC to supply to Cornwall People First and CHAMPS</p> <p>JW</p> <p>Cornwall People to provide information outside of meeting</p> <p>CPF to address issue of distribution of information and their mailing list</p>

ACTION LOG:

<u>ACTION</u>	<u>RESPONSIBLE</u>	<u>COMPLETED</u>
1. Follow up re accessible methods of applying for and renewing bus passes	Chris Deakin	
2. Keep the issue of bus passes for future agendas	Healthwatch Cornwall	
3. Provide up to date easy to understand presentation about introduction of Universal Credit	Stuart Cohen	
4. Update partnership when a reply is received from Cornwall Association of Local Councils about availability of Radar keys and accessible toilets	Cornwall People First	
5. Provide details re which provider contracts have gone out	Stuart Cohen	
6. Information in Easy Read format re prostate cancer to be supplied to Cornwall People First	Healthwatch Cornwall and/or Sharon Hambley	Completed by HC
7. Send information about Cornwall Neighbourhoods for change to Cornwall People First	Jody Wilson	
8. Cornwall People First to tell Julie BMH (Cornwall and Devon Police) about specifics around certain Housing Associations	Cornwall People First	
9. Cornwall People First to increase flow of information about planned forums	Cornwall People First	

NEXT MEETING	To be confirmed
DATE	
LOCATION	