

MEETING NOTES:	Older Persons Partnership Board
DATE:	April 24, 2018 - 10am - 12.30pm
LOCATION:	Truro Community Library

ATTENDANCE

Name	Organisation
Liz Nichols	Cornwall Council - Head of Commissioning, later life services
Angela Douglas	Volunteer Cornwall - Transforming Ageing project
John Evers	Healthwatch Cornwall Board member
Nigel Hodson	Hannover Housing Estate Manager
Michelle Hooker	Healthwatch Cornwall
Nuala Kiely	Healthwatch Cornwall
Celia Newcombe	Healthwatch Cornwall
Anna Passmore	Cornwall Foundation Trust
Karen Sawyer (KSa)	Cornwall Council Housing
Kevin Silver (KSi)	Devon and Cornwall Police

APOLOGIES

Name	Organisation
Kate Alcock	Cornwall Council Commissioner
Trevor Bailey	Self Advocate (Cornwall Disability Trustee)
Julie Jamaa Ben M'Hand	Cornwall and Devon Police
Stuart Cohen	Cornwall Council Commissioner
Julie Folkard	NHS Kernow (Audiology)
Margaret Ford	Self Advocate
Chris Goninan	Self Advocate
Shirley Harris	NHS , Clinical Matron Care of the Elderly
Vivien Hill	Cornwall Council
Ania Kostrzycka	Cornwall Council, Adults, Families and Childrens Directorate
Kate Mitchell	NHS Commissioner for Long Term Conditions
Katie Pratt	Disability Cornwall
Carol Randall	Willow Project
Sarah Scoltock	Cornwall Council, Business Manager, Adult Safeguarding
Kate Schroder-Hocker	NHS , Clinical Matron Care of the Elderly
Sue Swift	Self advocate and Chair

Item	What was discussed?	Action
1	Welcome by Nuala Kiely, Partnership Boards Officer, Healthwatch Cornwall. Chair Sue Swift had not been able to attend due to personal circumstances	
2	Minutes of last meeting were approved as a true record	
3	Updates on actions from previous minutes action log	

<p>4</p>	<ul style="list-style-type: none"> • Precis of the details about OPPB for use by Hanover Housing for internal Link magazine had not yet been prepared - there were a lot of changes which will be taking place • OPPB facilitators will retain as an agenda item for ongoing meetings the subject methods of increasing membership • No dates for future Shaping Our Future meetings are currently available. Rachel Wrigglesworth will be invited to OPPB and other partnership boards, when appropriate, to discuss links between Shaping Our Future and Cornwall Council commissioning. This will be more appropriate when further discussions and the planned report about the partnership boards are in place. • Sarah Scoltock has now published the four page Safeguarding adults information that she spoke about at the previous meeting <p>Karen Sawyer, Cornwall Home Solutions Manager spoke about the vision for Independent Living Centres in Cornwall. She presented a paper which is being used to develop a Business Case and service delivery model to enable disabled and older people to stay in their own homes. This has been sent out by email.</p> <p>Karen seeks the views of key players to further develop this strategic and commercial business case. There will be benefits to both professionals and service users. She will come back to OPPB to describe the final business case when it is more complete. Karen's email address is Karen.Sawyer@cornwall.gov.uk</p> <p>Comments: JE - obvious place for people to access information about the services available would be GP surgeries - in line with social prescribing concept.</p> <p>NK - this could be a virtual service to introduce people to the possibilities before they visited out of town or difficult to access display centres etc.</p> <p>KSi - at difficult times it was best for an individual to only tell their story once and this idea should be incorporated into the Business Case</p> <p>KSa - 'knock- on' effect of support centres would be to enable people to continue to live in their own homes and communities and facilitate quicker discharge from care.</p> <p>Partnership Board Review</p> <p>NK explained that she had been employed by Healthwatch Cornwall to specifically look at partnership boards and look at an improved future for the boards to make them more effective for everyone. She will be concentrating on</p>	<ol style="list-style-type: none"> 1. Prepare Precis after review in summer 2018 (HC) 2. Set up presentations when appropriate (HC) 3. HC to enclose with minutes 4. All to read proposal and send any ideas and comments to Karen
<p>5.</p>	<p>Partnership Board Review</p> <p>NK explained that she had been employed by Healthwatch Cornwall to specifically look at partnership boards and look at an improved future for the boards to make them more effective for everyone. She will be concentrating on</p>	

	<ul style="list-style-type: none"> • Preparation of a report relating to the challenges and successes of the boards as they are now and then a workshop in June which will involve the OPPB, the Cornwall Autism Partnership, the Learning Disability Partnership and the Carers Partnership • Recognition of issues that affect all boards • Size of boards, membership and structure of reporting to get results, governance • Terms of reference • Appropriate incorporation of the voice of the people the boards represent • Notifying particularly relevant people in the community about the workshop in June • Setting up a Survey Monkey question to investigate issues to be addressed for the partnerships <p>Comments:</p> <p>AP - Number of older persons attending has declined over the last eighteen months for various reasons hence there is no relevant representation. Although concerns for older people have been discussed there has been no follow up.</p> <p>NK - lack of training in being an effective board member needs to be addressed. Community organisations dealing with older people are not well represented.</p> <p>JE and KSi - Meetings need to be accessible to older people to encourage participation - taking into account factors such as hearing, mobility, eyesight, methods of communication, feeding habits, transport, spoken language, sexual orientation.</p> <p>JE - Younger people who are facing Old Age need to be included. Board members need to go out to listen to the people they represent, have less meetings.</p> <p>LN - board members need to know what they are responsible for doing for it.</p> <p>Challenges identified</p> <ul style="list-style-type: none"> • Using the skills within the boards to procure central government funds or set up bids for funding to address problems in Cornwall. • Identifying and including Older Aged Champions/experts in the community. • The need for a review of current services and ongoing monitoring • Working with many other active groups in the community who support older people and working with the community network managers to ensure coverage of the whole of Cornwall. • Involving Patient Participation Groups and their knowledge • Board's ability to pay expenses if requested • Encouraging in and outward movement of news about what the board can do for members of the community 	<p>5. LN to notify NK re Community Network contacts</p> <p>6. JE to advise best ones to approach initially</p>
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NK invited members to contact her to discuss particular issues or the June event.

Angela Douglas gave an update about 'Action Learning' that is funded by Transforming Ageing. This involves facilitated small groups of people discussing real problems and learning through discussion

Full details are attached to these minutes. Members were encouraged to contact AD if they would like to be involved.

AOB

Universal credit - will be rolled out in certain areas end May/June in Cornwall. Recent new payments have been put straight on it. A lot of worry about people not understanding the effects of this new way of combining benefit payments. Payments of housing benefits no longer go to landlords and recipients are responsible for making relevant payments; failure to do this could result in loss of housing.

LINK

https://www.gov.uk/government/publications/universal-credit-and-you?utm_source=aee10dcb-8459-4938-a73f-9b1a8c87dfd&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate

This document gives an introduction to Universal Credit for people who are claiming it.

The guide explains:-

- Universal Credit full service and live service
- your responsibilities while claiming Universal Credit
- sanctions you could face if you don't meet your responsibilities
- how, when and where Universal Credit is paid
- how you can be better off in work
- help to become self-employed
- help with childcare costs

	<p>Future meeting dates NK plans to create regular timing of these and all the other partnership meetings - following the June 2018 workshop these will be published.</p> <p>Meeting finished at 12.10pm</p>	<p>7. HC to send out current Terms of Reference with minutes</p>
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