

<b>MEETING NOTES:</b>	Older Person's Partnership Board
<b>DATE:</b>	Date - January 23, 2018 Time - 10.00am - 12.30pm
<b>LOCATION:</b>	St Erme Community Centre, Trispen, Truro

## ATTENDANCE

Name	Organisation
Nigel Clark	Age UK National
Stuart Cohen	Cornwall Council Commissioning
Neil Colquhoun	CEO Citizens Advice Bureau, Cornwall
Angela Douglas	Volunteer Cornwall, Transforming Ageing
Emily Ellis for Karen Sawyer	Cornwall Council Home Solutions
John Evers	Healthwatch Cornwall
Rachel Fisher for Clare Greenwood	Hearing Loss Cornwall
Nigel Hodson	Hanover Housing
Julie Jamaa Ben M'Hand	Devon and Cornwall Police
Peter Jefferson	Cornwall Rural Community Charity
Nicky Mannell	Supported Housing Partnership Officer Cornwall Housing Ltd
Celia Newcombe	Healthwatch Cornwall (Minutes)
Anna Passmore	Patient Experience Lead, Cornwall Foundation Trust
Carol Randall	Project Willow
Sarah Scoltock	Safeguarding Adults Board, Cornwall Council
David Short (DS)	North Cornwall 50+ Alliance
David Simpson	Healthwatch Cornwall volunteer
Jo Smith (JS)	Healthwatch Cornwall
Sue Swift (SS)	Kerrier 50+ Alliance (CHAIR)

## APOLOGIES

Name	Organisation
Robert Black	Cornwall Care
Rene Crouch	CRCC
Julie Folkard	NHS Kernow

Phil Hoare	Fire Service (East Cornwall)
Kate Mitchell	NHS Kernow
Terri Rosnau-Ward	Isight Cornwall
Kevin Silver	Devon and Cornwall Police
Frazer Underwood	RCHT Consultant Nurse / Associate Chief Nurse

## MEETING CONTENT

<i>Item</i>	<i>What was discussed?</i>	<i>Action required</i>
1	<p>Actions from previous minutes</p> <p>Links to information as provided by Stuart Cohen had been forwarded to members by Celia Newcombe on November 6 - these were</p> <ul style="list-style-type: none"> <li>• Community Insight (Data) - <a href="https://cornwall.communityinsight.org/">https://cornwall.communityinsight.org/</a></li> <li>• JSNA - <a href="https://www.cornwall.gov.uk/health-and-social-care/public-health-cornwall/joint-strategic-needs-assessment-jsna/">https://www.cornwall.gov.uk/health-and-social-care/public-health-cornwall/joint-strategic-needs-assessment-jsna/</a></li> <li>• Community Directory - <a href="https://www.supportincornwall.org.uk">https://www.supportincornwall.org.uk</a></li> </ul> <p>Hanover Housing still await a précis from Healthwatch Cornwall to help inform people about the partnership board.</p> <p>Details regarding Shaping our future meetings that are open to the public are still not available.</p>	<p>NB Healthwatch Cornwall annotated HC</p> <p>HC</p>
2	<p>Updates</p> <p>David Short gave the following update</p> <p>1) Responding to HC request for help with a University of Bristol project “Older men’s experiences of seeking social engagement and combating loneliness in later life” I agreed to be interviewed. The findings of the interviews are being analysed and there will be a workshop on the findings in the late spring.</p> <p>2) The South West Seniors Network (SWSN) held a workshop for a project on “Older people’s involvement in communities” the results of these and findings from other groups are being correlated and will be presented later in the year.</p>	

<p>3</p>	<p>3) The SWSN has been awarded an A4A funding for a “Reaching Out” project, this is still in the planning stage</p> <p>Angela Douglas gave an update on the Transforming Ageing project:- Four workshops had been held which have led to a series of briefs and six bids (three originating in Cornwall) covering a broad range of ideas for the first phase of funding are being considered week commencing January 29, 2018. The insight gained from the workshops will be very useful for the partnership. The diversity of how information is distributed within Cornwall with regard to what activities are available and how that information is utilised in different areas and by different types of people was discussed by the attendees.</p> <p>Sarah Scoltock gave a presentation about the work of the Cornwall Council Adults Safeguarding Board. (see slides attached)</p> <ul style="list-style-type: none"> <li>• The board is currently reviewing 5 cases of which 2 are historic.</li> <li>• The board will learn and commission based on cases received and reviewed.</li> <li>• “Working in partnership with people” is important and is major part of the new strategy</li> <li>• 40% of board are new (less than 18 months service)</li> <li>• Strategy document (including new logo) was approved last week.             <ul style="list-style-type: none"> <li>○ Three groups of people recognised                 <ul style="list-style-type: none"> <li>▪ Cornwall residents - what do they know/what do they want to know, do they know what to do/what they should do?</li> <li>▪ Professionals who come into contact with adults who are potentially at risk of harm</li> <li>▪ People who go through the ‘process’ - need more feedback, need to know more - make it work for them.</li> </ul> </li> <li>○ Work with Children’s safeguarding board will have a more joined up approach.</li> </ul> </li> </ul>	<p>HC to follow up prior to next meeting</p>
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<p>4</p>	<ul style="list-style-type: none"> <li>• Sarah said that she will know when the new strategy has worked when board meetings and talking with groups in the community feels different.</li> <li>• Anna Passmore said that with safeguarding there was frequently a feeling by individuals that it was something that ‘officials’ dealt with. Simplicity was key in getting the message over. Sarah has already spoken with Healthwatch Cornwall about the work that will be necessary for example the choice of appropriate language/words.</li> <li>• Neil Colquhorn spoke of the necessary balance between a person feeling they “are being a ‘busy body’” versus feeling they are able to really help.</li> <li>• Nigel Clarke spoke of the importance of maintaining up to date guidelines with regard to who to report to - this can lead to lack of confidence in reporting.</li> </ul> <p>Sergeant Julie Jamaa Ben M’Hand of the Diverse Communities team, Cornwall and Devon Police gave a presentation about the work of the team and in particular the topic of hate crime.</p> <p>Julie’s role:- Building links with communities in Cornwall and working with other organisations and colleagues within the police to deliver a service in the community, scrutinising police services and record keeping with a view to continual improvement.</p> <p>The Hate crime characteristic as recognised by the police is where some form of prejudice or hostility has motivated an action. Often the behaviour of the perpetrator is not quite a ‘crime’ - for example bullying or calling a person names. The victim does not always recognise that they have been victimised.</p> <p>The question “why do you think this has happened to you” is important - there are five main defined categories (+ ‘other’ which includes age)</p>	
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5	<ul style="list-style-type: none"> <li>- Religion, sexual orientation, disability, race/colour and gender identity e.g. transgender.</li> </ul> <p>When a problem in a community is recognised then preventative work can be done around it and if appropriate special measures set up for the ‘victim’ - enhanced services such as a contact plan, an assessment, a care referral can be put in place. The victim can also take part in restorative justice and can produce a personal statement about how they have been affected.</p> <p>Older people in the community are often the ears and eyes that identify problems and this is encouraged.</p> <p>A “say no to hate” campaign is currently being pulled together promoting the importance of talking about problems, zero tolerance, the importance of intervention and initiatives. Local groups will be able to sign up and will be provided with resources, support centres are being set up.</p> <p>The meeting thanked Jo Smith for her work with and contribution to the partnership. Healthwatch have appointed a Partnership Boards Officer who will be present at the next meeting.</p>	
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<b>NEXT MEETING</b>	10am - 12.30pm
<b>DATE</b>	April 24, 23, 2018
<b>LOCATION</b>	Luxstowe House Greenbank Road Liskeard Cornwall; Postcode: PL14 3DZ

**ACTION LOG:**

	<u>RESPONSIBLE</u>	<u>COMPLETED</u>
1 Provide a précis to Hanover Housing to add to internal Link Magazine to give details of the partnership	HC	
2. Retain methods to spread knowledge about the partnership on future agendas	HC	
3. Provide details of public Shaping our Future meetings when they become available	HC	
4. Invite Rachel Wigglesworth, Public Health England to a future meeting, to speak about links between council commissioning and Shaping our Future when appropriate with regard to the process	HC	
5. Speak with Volunteer Cornwall re insight gained from Transforming Ageing workshops	HC	